

GOLF HOLIDAYS

Tours & Cruises



INCLUDING
Heli Golf

PRICE GUARANTEE & PERSONALISED SERVICE





WELCOME TO

Golf Holidays

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Tweet World Travel was founded in 2012, by Thuy Carroll (Managing Director) and is a wholly owned Australian company. Over the years, Tweet World Travel has built a reputation and is now one of the leading travel agencies in Australia and offer a Travel Tech Platform and wholesale travel services for Worldwide River Cruises and Asia Tours. Our head office is located in Adelaide, South Australia, with representative offices in Queensland and Asia, to carry out our local operations

We are one of Australia's leading Tour Operators and specialise in tailor-made holidays in Asia, including School Tours and Luxury & Lifestyle Holidays. We offer a wide range of unique and memorable luxury experiences such as Corporate Lux, Luxury Holidays, Golf Tours, Family packages, Romance/honeymoon packages, Spa & Wellness retreats, and Yoga & Wellness Tours.

One of the services we are best known for is our First-class Luxury Tours. Our small groups depart frequently, with only 2-16 passengers, have a set departure date and a set price. All our tours are guided by local experts in each destination to provide a truly memorable and authentic experience.

We pride ourselves on providing the best travel options for excellent services and amazing travel products to our esteemed customers, travel agents, and business partners. We are committed to delivering value to our customers and this value takes into cognizance of affordability, personalization, flexibility, and attention to even the minutest detail.

We will go to great lengths to ensure that clients get access to the best travel options. As part of our drive for excellence, our team is made up of professional travel experts who have received the best training in the industry and have garnered several years of experience in the field. These travel experts are passionate about their job and are always on hand to assist you in planning your next holiday.

OUR DEDICATED TEAM



ABOUT US



OUR COMMITMENT

To serve our clients with the best value, attention to detail, flexibility, price guarantee and personalised services.

WHY US



Unique & Exclusive
Destination



Professional
knowledge



24/7 support
line



No hidden extra
costs



4 & 5 Stars
accommodation



Agent B2B
Booking Portal



Commitment to
excellent service



Specialist in
Worldwide River
Cruises and Tours



Tailor Made
Holidays



Price
guaranteed

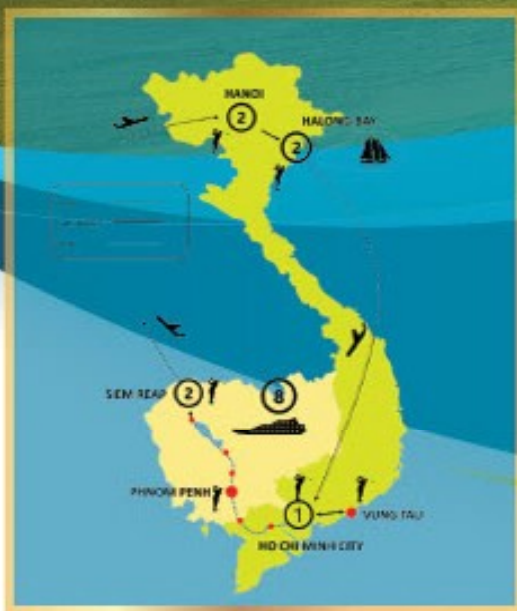


Chartering Global
Cruise Ships



Australian
wholesaler

INCLUDING
Heli Golf



VIETNAM & CAMBODIA Luxury Golf & Cruises

Trip Code: 16DGLFCRS | Duration: 16 days

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  Helicopter Flight from Ho Chi Minh to Ho Tram
-  Accommodation at 5-stars hotel/ resort with daily breakfast, Lunch and Dinner
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  6 rounds of golf with all green fees, tee, caddie and cart
-  8-night in Mekong River & 2-night Halong Bay

Embark on the ultimate, all-inclusive, exclusive and unique luxury golf cruise to Vietnam and Cambodia. Challenge yourself on a golf tournament at 6 finest, most prestigious championship golf courses throughout the tour, and arrive to the finale on a helicopter just like a true PGA professional.

Starting from the stately Hanoi, this first-class luxury trip features luxury 5-star cruises to the magnificent Halong Bay, and the mighty Mekong River from Vietnam to Cambodia. Sail from villages to villages and explore their unique culture and tradition. Tour ends in Siem Reap with a visit to the awe-inspiring Angkor Wat.

Travel and explore the heart of these destinations and immerse in meaningful cultural and local interactions with Tweet World Travel, the leading Asia Tour Operator. From luxury hotels in central locations to experienced local tour guides, you will experience the very best that Indochina has to offer. Enjoy stress-free, premium, and exceptional service with a personal touch on a fully escorted golf cruise tour.

Brief Itinerary

DAY 1 HANOI ARRIVAL (D)

On your arrival in Hanoi, you will be welcomed and transferred to the hotel. After check-in, we will have a Trip Briefing session in the afternoon, then our Tour Director and Tour Guide will take your group out for a Welcome Dinner!

DAY 2 ROUND OF GOLF IN HANOI - HANOI CITY TOUR (B,L,D)

In the morning, enjoy a round of golf in Hanoi at the championship course Sky Lake Resort & Golf Club. In the afternoon, we will see explore Hanoi and go on a fun cyclo tour around the Old Quarter.

DAY 3 HANOI - GOLF IN HAI PHONG - HALONG CRUISE (B,L,D)

Today, we will leave Hanoi and head to Hai Phong for a round of golf at FLC Halong Golf Club. In the afternoon, we will be transferred by speed boat to embark on our luxury Halong Cruise.

DAY 4 HALONG BAY / LAN HA BAY (B,L,D)

Today, we will visit a Viet Hai village on the bay before visit Cat Ba Island. After lunch, free kayaking and swimming at Ba Ham Lake area before returning onboard.

DAY 5 CRUISE DISEMBARKATION - HAI PHONG - HO CHI MINH CITY (B,L,D)

Enjoy the last stage of your Halong cruise to Dark & Bright cave and islets by local rowing boats before take the domestic flight to Ho Chi Minh City.

DAY 6 GOLF ROUND IN HO CHI MINH CITY - CRUISE EMBARKATION (B,L,D)

After breakfast, enjoy a round of golf at the championship golf course Twin Doves Golf Club. In the afternoon, visit some must-see sights in Ho Chi Minh City, then we will board the RV Indochine II and stay overnight onboard.

DAY 7 FLY HELICOPTER TO GOLF ROUND IN VUNG TAU - CRUISE (B,L,D)

After breakfast, we will board our helicopter for a quick flight (1-hour) to Vung Tau. On arrival, play a round of golf at the championship golf course The Bluffs Ho Tram Strip. In the afternoon, we will be transferred back to Ho Chi Minh City on road (3-hour drive) to board our ship. The ship will set sail along the Saigon River to the Mekong River.

DAY 8 CHO GAO - MY THO - VINH LONG - CAI BE - SA DEC (B,L,D)

Today we pass through the Mekong Delta and visit the town of My Tho and the My Tho Islands to see local craftsmen at work. After the tour, we cruise to Vinh Long, Cai Be and Sa Dec. Overnight stop at our mooring point.

DAY 9 SA DEC (B,L,D)

Early this morning we visit Sa Dec and tour the small town where some colonial mansions are still in existence and afterwards we can discover the local market. Back on board.

DAY 10 CHAU DOC - PHNOM PENH (B,L,D)

We spend the day cruising and cross the Cambodian Border as we continue our journey to Phnom Penh. PM: After dinner, we have a "TUK TUK" trip, and then moor for the night in the port of Phnom Penh.

DAY 11 GOLF ROUND IN PHNOM PENH (B,L,D)

Today, enjoy a round of golf at our hand-picked golf course in Phnom Penh. In the afternoon, enjoy a half-day tour in Phnom Penh visiting Silver Pagoda and Royal Palace before returning to the boat. In the evening, we have an Apsara dance show onboard.

DAY 12 KOH CHEN - KAMPONG TRALACH - KAMPONG CHHANANG (B,L,D)

Today we visit Koh Chen, a small village where the inhabitants are experts in silverwork and copper work and visit a local school. After lunch we arrive in Kampong Tralach and visit the beautiful Vihara of the Wat Kampong Tralach Leu Pagoda.

DAY 13 KAMPONG CHHANANG - LAKE TONLE (B,L,D)

Enjoy some time at leisure or do some last minute shopping before our driver will transfer you to the airport for your departure flight. Please note hotel check out at 11am.

DAY 14 CRUISE DISEMBARKATION - ANGKOR WAT TOUR (B,L,D)

Today, we spend the morning cruising. Disembark RV Indochine II at noon. You will be transferred to Siem Reap and check in hotel. In the afternoon, we will explore Angkor Wat temple, the 7th Wonder of the Ancient World and the masterpiece of the mighty Khmer Empire.

DAY 15 SIEM REAP - GOLF DAY (B,L,D)

Today, enjoy a round of golf at our hand picked golf course in Siem Reap. In the afternoon, enjoy a Gala dinner with Apsara dance.

DAY 16 SIEM REAP DEPARTURE (B)

Today, you will be transferred to the airport for your departure flight home.



THAILAND & LAOS

Luxury Golf & Cruise

Trip Code: 14DGLFCR | Duration: 14 days

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  13 - breakfasts, 12 - lunches, 8 - dinners
-  Accommodation at 5-stars hotel/ resort with daily breakfast, Lunch and Dinner
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  6 rounds of golf with all green fees, tee, caddie and cart
-  7-night on board the deluxe boutique RV Mekong Pearl

Embark on a memorable, exclusive and unique golf cruise to Laos and Thailand. Challenge yourself at 6 prestigious courses throughout the tour, while navigating yourself through one of the most challenging rivers in the world and delve into the heritage of these countries..

Starting from the peaceful Vientiane and making your way to Luang Prabang for embarkation, this trip will take you to explore the must-see sights in Laos. Challenge yourself with 3 rounds of golf courses before boarding the Mekong Pearl to sail from villages to villages. Relax aboard your exclusive river vessel and enjoy the unspoiled nature along the mighty upper Mekong – one of the most difficult rivers in the world to navigate, with fluctuating water levels, tight gorges, labyrinths of sandbanks and churning rapids. Disembark in Chiang Rai, then travel to Chiang Mai to explore the tranquil country town and play at the best golf courses in Thailand.

Travel to the heart of these destinations and immerse in meaningful cultural and local interactions with Tweet World Travel, the leading Asia Tour Operator. From luxury hotels in central locations to experienced local tour guide, you will experience the very best that Laos and Thailand have to offer. Enjoy stress-free, premium and exceptional service with a personal touch on a fully-escorted golf cruise tour.

Brief Itinerary

DAY 1 VIENTIANE ARRIVAL (D)

On your arrival in Vientiane, our tour guide will welcome and transfer you to the hotel. In the evening, after a short tour briefing, our tour guide will take you out for a Welcome Dinner.

DAY 2 VIENTIANE GOLF ROUND & CITY TOUR (B,L)

Today, after breakfast, enjoy a round of golf at Long Thanh Golf Club & Residential Estate, a beautiful Ron Fream designed course. Then enjoy the rest of your day at leisure.

DAY 3 VIENTIANE GOLF ROUND - FLIGHT TO LUANG PRABANG (B,L)

Today, enjoy a round of golf at Lakeview Vientiane Golf Club. In the afternoon, enjoy a sightseeing tour Vientiane, the capital of Laos. Visit the gold-covered Buddhist stupa, the Presidential Palace and the local market. Get a taste of the peaceful city and the Laotian ways of life.

DAY 4 LUANG PRABANG GOLF ROUND - CRUISE EMBARKATION (B,L,D)

Today, enjoy a round of golf at Luang Prabang Golf Club. In the afternoon, we will board our boutique Laotian cruise ship and settle into your comfortable cabin and unpack for an eight-day cruise.

DAY 5 LUANG PRABANG AND KUANG SI FALLS (B,L,D)

After breakfast on board, you explore the city on a half-day excursion, beginning with the famous Wat Xieng Thong temple and the National Museum of Luang Prabang. Afternoon tuk-tuk excursion takes you to the Kuang Si Falls, one of the most gorgeous waterfalls in Laos.

DAY 6 PAK OU CAVES (B,L,D)

After a relaxing morning on board, you stop at the famous Pak Ou Caves, populated by thousands of Buddha statues of all shapes and sizes.

DAY 7 THE MIGHTY MEKONG (B,L,D)

You relax on deck, in your comfortable cabin or in the lounge and soak up the scenery as the landscape becomes more and more spectacular—hills covered with tropical vegetation, awe-inspiring rock formations along the riverbanks, and a diverse array of rapid currents and slow rivulets.

DAY 8 RELAXATION & VILLAGE LIFE (B,L,D)

You enjoy the tranquility of northern Laos, a real retreat from the hustle-and-bustle of life back home. As you cruise past green hillsides, you start heading upstream toward Pak Tha. In the evening, you enjoy our barbecue dinner in a beautiful riverside location.

DAY 9 THE GOLDEN TRIANGLE (B,L,D)

At Pak Tha, a small village, you take off on a long-tail boat excursion on the Namtha River to visit a Khmu village. The small village school has been supported by donations from guests for many years. In the afternoon, you proceed to the Thailand-Laos border at Chiang Khong.

DAY 10 THE GOLDEN TRIANGLE (B,L,D)

Today you go on an excursion to the Golden Triangle area at Chiang Saen, where you visit the Golden Buddha of Sop Ruak and the Hall of Opium Museum. This fascinating museum, sponsored by the royal family of Thailand, gives a deep background on the history and politics of the opium trade and the health effects of opium abuse. Your last evening onboard is celebrated with a farewell dinner.

DAY 11 DISEMBARKATION - GOLF ROUND - CHIANG MAI (B,L)

After disembarkation, we will visit the iconic White Temple (Wat Rong Khun). In the afternoon enjoy a round of golf at Santiburi Chiang Rai Country Club. We will then travel to Chiang Mai for our overnight stay.

DAY 12 CHIANG MAI GOLF ROUND & CITY TOUR (B,L)

Today, enjoy a round of golf at Alpine Golf Resort. This is one of the best courses in Chiang Mai in spectacular surroundings. In the afternoon, explore the tranquil Chiang Mai and enjoy a unique Local Experience exclusive to Tweet World Travel.

DAY 13 CHIANG MAI GOLF ROUND & SHOPPING TOUR (B,L)

Today, enjoy a round of golf at Chiang Mai Highlands Golf Club, a spectacular course located amidst the beautiful northern Thai countryside, circled by mountains.

In the afternoon, our tour guide will take you out for a special shopping tour.

DAY 14 CHIANG MAI DEPARTURE (B)







Today, you will be transferred to the airport for your departure flight home.



KING ISLAND Golf Package

Trip Code: GLFAUSKG | Duration: 4 days

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Return domestic flights from Melbourne to King Island
-  Return airport transfers in King Island
-  Light daily breakfast
-  3-night accommodation at Cape Wickham Golf Links
-  2 rounds of golf with Green fee & Golf Cart fee

Rugged, untouched, and spectacular, King Island, in Tasmania is an exceptional holiday destination in itself. Add a 4-day golf tour, and you have a dream holiday. Few courses in the world offer such a rare dramatic mix of landscapes as Cape Wickham Links, ranked #2 golf course in Australia. Situated on 363 acres of coastal land eight holes are adjacent to the Bass Strait, another two holes have greens on the coastline, and a further three holes have tees beside the ocean, it is a unique and rare golfing experience.

In your free time, indulge in the freshest seafood, cheese, and local produce. Take one of the island's great nature walks, uncover the island's history at the museum and cultural center or simply unwind and relax at your hotel.

Enjoy a world-class golf experience for a memorable holiday. Our exceptional service will ensure your holiday is tailored to suit your every need.

All our golf packages can be customized and personalized to suit your requirements.



Brief Itinerary

DAY 1 FLIGHT FROM MELBOURNE - KING ISLAND - ARRIVAL

On your arrival in King Island, you will be welcomed and transferred to your hotel. Enjoy the rest of your day at leisure with an amazing ocean view from your accommodation unit overlooking Victoria Cove and Cape Wickham Lighthouse.

DAY 2 GOLF DAY (B)

After breakfast at your accommodation, enjoy a round of golf at Cape Wickham Golf Links, ranked Australia's number one public access course. After the golf round, you will be transferred to your accommodation.

DAY 3 GOLF DAY (B)

After breakfast at your accommodation, enjoy another round of golf at Cape Wickham Golf Links, ranked Australia's number one public access course. After the golf round, you will be transferred to your accommodation.

DAY 10 KING ISLAND - DOMESTIC FLIGHT TO MELBOURNE (B)

Today, you will be transferred to the airport for your return flight back to Melbourne.





VIETNAM

Luxury Golf Tour

Trip Code: GLFVN02 | Duration: 11 days

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  Domestic flights in Vietnam
-  Accommodation at 5-stars hotel/ resort
Daily breakfasts and 9 lunches
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  7 rounds of golf with all green fees, tee, caddy and cart
-  60 minute body massage

Tick off the bucket list of the best courses in Vietnam. This golf-intensive tour will take you to experience award-winning courses throughout Vietnam. Enjoy 7 rounds of golf at 7 prestigious courses and resorts, while discovering the fascinating culture and history of Vietnam.

- Tweet World Travel golf tours and packages combine the finest, award-winning golf courses with luxury accommodation and breathtaking sightseeing.
- Enjoy world-class golf experience and have a memorable holiday. Our first-class services will ensure your group's specific requirements are well satisfied.
- Complimentary one-way chauffeur services in Australia*

All luxury golf packages are customisable and personalizable to suit your requirements.

This is a suggested itinerary only, and can be changed to suit each individual or group. Tweet World Travel specialises in professionally designing and customising golf tours, ensuring your holiday is tailored to suit your every need.



Brief Itinerary

DAY 1 HO CHI MINH CITY ARRIVAL

On your arrival, our tour guide will welcome and transfer you to the hotel. In the evening, after a short tour briefing, our tour guide will take you out for a Welcome Dinner.

DAY 2 HO CHI MINH CITY - GOLF ROUND (B,L)

Today, after breakfast, enjoy a round of golf at Long Thanh Golf Club & Residential Estate, a beautiful Ron Fream designed course. Then enjoy the rest of your day at leisure.

DAY 3 HO CHI MINH CITY - GOLF ROUND (B,L)

Today, after breakfast, enjoy a round of golf tour at Twin Doves Golf Club, an exclusive member championship golf course. Then enjoy the rest of your day at leisure.

DAY 4 HO CHI MINH CITY TOUR - DANANG (B,L)

Today, after breakfast, enjoy a half-day tour to explore the must-see highlights in Ho Chi Minh City including: War Remnants Museum, Reunification Palace, Central Market, and other major highlights. Then take a short domestic flight to Danang/ Hoi An. Check in hotel and enjoy the rest of your day at leisure.

DAY 5 DANANG - GOLF ROUND & HOI AN TOWN WALKING TOUR (B,L)

Today, after breakfast, enjoy a round of golf tour at Hoiana Shores Golf Club, a world-class Robert Trent Jones Jr. II championship course. In the afternoon, we will explore the ancient town of Hoi An.

After the tour, you will be transferred back to your hotel. Enjoy the rest of your day at leisure.

DAY 6 DANANG - GOLF ROUND (B,L)

Today, after breakfast, enjoy a round of golf at BRG Danang Golf Resort, an award-winning championship course designed by Greg Norman and Jack Nicklaus. Then enjoy the rest of your day at leisure.

DAY 7 DANANG - GOLF ROUND (B,L)

Today, after breakfast, enjoy a round of golf at the world-class, award-winning Ba Na Hills Golf Club, a mountainous Luke Donald design. Then enjoy the rest of your day at leisure.

DAY 8 DOMESTIC FLIGHT TO HANOI - HANOI CITY TOUR (B,L)

Today, after breakfast, you will be transferred to the airport for a short domestic flight to Hanoi. On arrival, we will explore Hanoi's famous landmarks including Ho Chi Minh complex, One Pillar Pagoda, and Temple of Literatures. Then enjoy a fun cyclo tour around Hanoi Old Quarter and the Sword Lake to experience the daily hustle-bustle of this stately capital. The rest of your day is at leisure.

DAY 9 HANOI - GOLF ROUND (B,L)

Today, after breakfast, enjoy a round of golf at Van Tri Golf Club, an exclusive and private members golf club. Then enjoy the rest of your day at leisure.

DAY 10 GOLF ROUND - LOCAL EXPERIENCE & SHOPPING TOUR (B,L)

Today, after breakfast, enjoy a round of golf at BRG Kings Island Golf Resort, an amazing Jack Nicklaus design championship course.

In the afternoon, our tour guide will take you to experience an authentic local host experience exclusively offered by Tweet World Travel, and take you on a special shopping tour in Hanoi.

DAY 11 HANOI DEPARTURE (B)

Enjoy some time at leisure or do some last minute shopping before our driver will transfer you to the airport for your departure flight. Please note hotel check out at 11am.



JAPAN

Luxury Golf Tour

Trip Code: GLFJP01 | Duration: 9 days

Your Inclusions:



24/7 local assistance and travel guidance



Expert services of local guides throughout your trip



All touring & transfers in air-conditioned vehicles



8 breakfasts, 6 lunches, 1 dinner



Accommodation at Luxury hotel/ resort



Comprehensive sightseeing, Entrance fees and local government taxes



5 rounds of golf with all green fees, tee, caddy and cart



60 minute body massage

Experience the ultimate luxury golf tour in Japan. Enjoy the best of Japan golf with 5 rounds of golf at 5 award-winning golf courses in Tokyo, Hakone, Kawana and Osaka. Visit the must-see wonders of Japan and stay at the finest hotels the regions have to offer.

- Tweet World Travel golf tours and packages combine the finest, award-winning golf courses with luxury accommodation and breathtaking sightseeing.

- Enjoy world-class golf experience and have a memorable holiday. Our first-class services will ensure your group's specific requirements are well satisfied.

- Complimentary one-way chauffeur services in Australia*

All luxury golf packages are customisable and personalizable to suit your requirements.

This is a suggested itinerary only, and can be changed to suit each individual or group. Tweet World Travel specialises in professionally designing and customising golf tours, ensuring your holiday is tailored to suit your every need.

Brief Itinerary

DAY 1 TOKYO ARRIVAL

On your arrival in Tokyo, you will be welcomed and transferred to your hotel. Enjoy the rest of your day at leisure.

DAY 2 TOKYO SIGHTSEEING (B,L)

Today we will enjoy the Tokyo Full Day Tour with an English-speaking guide by private coach.

Sightseeing: Tokyo Tower, Meiji Jingu Shrine, Imperial Palace East Garden, Hama-Rikyu Garden. Then take a delightful Sumida River Boat Cruise to Tokyo's most ancient Buddhist temple, Senso-ji Temple, Asakusa.

DAY 3 TOKYO - GOLF DAY (B)

After breakfast, you will be transferred to our hand-picked golf resort for a round of golf.

DAY 4 TOKYO - MT FUJI - HAKONE - KAWANA (B,L)

Today, transfer to Hakone and play a round of golf at our hand-picked golf club in Hakone. Later, check in hotel at Kawana and enjoy the rest of your day at leisure. Relax in the hot spring onsen bath at the hotel.

DAY 5 KAWANA - GOLF DAY - KYOTO (B,L)

Today, play a round of golf at Kawana Hotel Fuji Course. Afterward, transfer to Atami station and take a shinkansen (bullet train) to Kyoto.

On arrival in Kyoto, you will be welcomed and transferred to hotel. Check in and enjoy the rest of your day at leisure.

DAY 6 KYOTO SIGHTSEEING (B,L,D)

Today we will explore a full day Kyoto Tour by private coach.

Sightseeing: Kiyomizu Temple, Kinkakuji Temple (Golden Pavilion), Sanjusangendo Temple, and Nijo Castle, which is one of the World Heritage Listed Historic Monuments of Ancient Kyoto. In the evening, enjoy a delightful authentic Japanese dinner.

DAY 7 KYOTO - OSAKA - GOLF DAY (B,L)

Check out in the early morning and we will transfer to one of our hand-picked golf club in the outskirts of Osaka. After a round of golf, we will travel to Osaka. Check in and enjoy the rest of your day at leisure.

DAY 8 OSAKA - GOLF DAY - LOCAL EXPERIENCE & SHOPPING TOUR (B,L)

After breakfast, you will be transferred to our hand-picked golf resort for a round of golf.

In the afternoon, our tour guide will take you to experience an authentic local host experience exclusively offered by Tweet World Travel, and take you on a special shopping tour in Osaka.

DAY 9 OSAKA DEPARTURE (B)

Today, you will be transferred to Kansai Airport for your departure flight.





THAILAND

Luxury Golf Tour

Trip Code: GLFTL03 | Duration: 8 days

Your Inclusions:



24/7 local assistance and travel guidance



Expert services of local guides throughout your trip



All touring & transfers in air-conditioned vehicles



7 breakfasts, 6 lunches, 1 dinner



Accommodation at 5-stars hotel/ resort



Comprehensive sightseeing, Entrance fees and local government taxes



4 rounds of golf with all green fees, tee, caddie and cart



120 minute body massage

Tick off your bucket list two of the best courses in Thailand. This golf-intensive tour will take you to experience award-winning courses in Chiang Mai and Chiang Rai. Enjoy 4 rounds of golf at 4 prestigious courses while discovering the fascinating culture and history of Thailand.

- Tweet World Travel golf tours and packages combine the finest, award-winning golf courses with luxury accommodation and breathtaking sightseeing.

- Enjoy world-class golf experience and have a memorable holiday. Our first-class services will ensure your group's specific requirements are well satisfied.

- Complimentary one-way chauffeur services in Australia*

All luxury golf packages are customisable and personalizable to suit your requirements.

This is a suggested itinerary only, and can be changed to suit each individual or group. Tweet World Travel specialises in professionally designing and customising golf tours, ensuring your holiday is tailored to suit your every need.



Brief Itinerary

DAY 1 CHIANG RAI ARRIVAL (D)

On your arrival in Chiang Rai, you will be welcomed and transferred to your hotel, the 5* Le Meridien Resort / Deluxe River View Room. In the afternoon, after a short briefing, our tour guide will take you out for a Welcome Dinner.

DAY 2 CHIANG RAI - GOLF ROUND & HALF DAY CITY TOUR (B,L)

Golf today is at Santiburi Chiang Rai Country Club. The beautiful Robert Trent Jones Jr. course is among the best in Thailand.

In the afternoon, we will explore the city of Chiang Rai, its architectural diversity and rich heritage on a half-day city tour.

DAY 3 CHIANG RAI - GOLF ROUND (B,L)

Enjoy a golf day at Santiburi Chiang Rai Country Club including caddie. In the afternoon, enjoy the rest of your day at leisure.

DAY 4 GOLDEN TRIANGLE - DOI TUNG ROYAL VILLA - CHIANG MAI (B,L)

This morning our guide and driver will pick you up for a day tour to the Golden Triangle and Doi Tung Royal Villa. Enroute, visit the famous Long Neck Karen Tribe Village.

You will then be transferred to Chiang Mai.

DAY 5 GOLF ROUND - LOCAL EXPERIENCE (B,L)

Today, enjoy a round of golf at Alpine Golf Resort. This is one of the best courses in Chiang Mai in spectacular surroundings. In the afternoon, explore the tranquil Chiang Mai and enjoy a unique Local Experience exclusive to Tweet World Travel.

DAY 6 CHIANG MAI - DOI INTHANON NATIONAL PARK TOUR (B,L)

Our driver and guide will collect you this morning for a private full day tour to Doi Inthanon National Park Tour, Thailand's highest mountain offering beautiful scenery, evergreen mountain forests, rare birds and impressive waterfalls.

DAY 7 GOLF ROUND - CHIANG MAI CITY TOUR & SHOPPING TOUR (B,L)

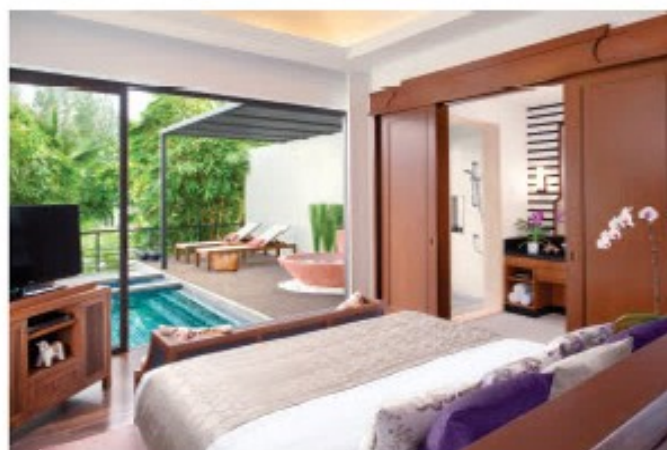
Your golfing experience today will be at the Chiang Mai Highlands Golf and Spa Resort. The course has a variety of holes and considered Chiang Mai's best course!

In the afternoon, we will explore the tranquil Chiang Mai and its fascinating sights. Our tour guide will also take you out for a special shopping tour

Chiang Mai will captivate you with its shopping opportunities. It is home to an impressive choice of markets, boutique and gallery stores with a wide selection of art, antiques and quality handicrafts. Explore one of Thailand's most exciting shopping experiences with a local who knows the in and out of shopping in Chiang Mai.

DAY 8 CHIANG MAI - DEPARTURE (B)

Today, you will be transferred to the airport for your departure flight home.





CHINA

Luxury Golf Tour

Trip Code: GLFCN01 | Duration: 12 days

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  11 breakfasts, 9 lunches, 1 dinner
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  5 rounds of golf with all green fees, tee, caddie and cart
-  60 minute body massage

Discover the must-see sights in China while experiencing prestigious golf courses in China and staying at one of the finest hotels. Play 5 rounds of golf at 5 different prestigious golf courses, especially the 2 courses at Mission Hills Haikou Resort, famously known as "Disneyland for Golfers". Our China Luxury Golf Tour is perfect for passionate golfers and a truly relaxing getaway.

- Tweet World Travel golf tours and packages combine the finest, award-winning golf courses with luxury accommodation and breath-taking sightseeing.
- Enjoy world-class golf experience and have a memorable holiday. Our first-class services will ensure your group's specific requirements are well satisfied.
- Complimentary one-way chauffeur services in Australia*

This is a suggested itinerary only, and can be changed to suit each individual or group. Tweet World Travel specialises in professionally designing and customising golf tours, ensuring your holiday is tailored to suit your every need.



Brief Itinerary

DAY 1 BEIJING ARRIVAL

On arrival, meet your personal tour guide outside the arrival hall. You will be welcomed and transferred to your hotel. The rest of the day is yours to relax and recover from jet lag.

DAY 2 BEIJING CITY TOUR (B,L)

The first morning in China begins with an impressive tour to the Tiananmen Square and the stately Forbidden City. The former is the symbol of the political center of today's China and the latter was the power seat of ancient China since 600 years ago.

In the afternoon, come across the old Beijing by entering into the Hutong, where you will have a leisurely walk into the local Beijingers' daily life. What's more, you can visit a cricket trainer and listen to his story about cricket fighting.

DAY 3 BEIJING GOLF DAY (B)

Play golf at our hand-picked golf course in Beijing.

DAY 4 BEIJING GREAT WALL TOUR (B,L)

After breakfast, drive about 2 hours to visit the magnificent Great Wall (Mutianyu section with cable car up and down). While walking on the venerable ramparts, you will be amazed by the unbelievable constructions and appealing landscapes around it. After it, transfer back to your hotel.

DAY 5 BEIJING - HIGH SPEED TRAIN TO XIAN (B)

Today, you will spend the morning at the Temple of Heaven, a truly perfect site full of history and architecture wonder combined with local atmosphere. There, you can see and even join the locals to practice Taichi.

In the afternoon, get to railway station for speedy train to Xian. When the train arrives after about five hours, local tour guide will welcome you and transfer you to your hotel.

DAY 6 XIAN GOLF DAY (B)

Today, take a 1.5 drive to the outskirts of Xian for a round of golf at our selected golf course.

DAY 7 XIAN - GUILIN (B)

Today, we visit the mysterious underground army Terracotta Warriors. Different from the Hanyang Tomb you see on the first day, the Terracotta Warriors. You can spend around 2.5 hours there and then drive to the airport for your flight to Guilin. Upon your arrival in Guilin, your personal guide will meet you and transfer you to your hotel.

DAY 8 GUILIN - XING'AN TOWN (B)

Today you will play golf at our handpicked golf course.

DAY 9 GUILIN - YANGSHUO (B,L)

The Li River cruise from Guilin to Yangshuo is always the essence of the region.

The 4 hours' cruise starting from Zhujiang dock will treat you with breathtaking views of green pinnacles, crystal-clear waters and pastoral countryside scenery. Lunch will be served on the board. Disembark in Yangshuo at around 1:30pm, walk through the West Street, and then you will be transferred to the hotel in Yangshuo to have rest.

DAY 10 YANGSHUO - GUILIN - HAIKOU (B,L)

Enjoy a countryside tour in the morning (optional biking) and then back to Guilin to visit the Reed Flute Cave before heading to the airport for flight to Haikou. On arrival in Haikou, you will be transferred to the hotel. Enjoy the rest of your day at leisure.

DAY 11 HAIKOU - GOLF ROUND (B)

In the morning, you will have an 18-hole Course at our selected Mission Hills.

Enjoy the spa and hot springs in the afternoon.

DAY 12 HAIKOU - GOLF ROUND - DEPARTURE (B)

In the morning, enjoy a round of golf at Mission Hills.

After the game, you will be transferred to the airport for your flight home.



SRI LANKA

Luxury Golf Tour

Trip Code: GLFSRI01 | Duration: 11 days

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  10 breakfasts, 10 dinners
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  5 rounds of golf with all green fees, tee, caddie and cart
-  60 minute body massage

Delve into the rich heritage of the "pearl of the India Ocean" while playing at the best golf courses in Sri Lanka. Bring your A-game to Royal Colombo Golf Club - the 2nd oldest royal golf club outside the United Kingdom. Then be spoiled at other 3 amazing prestigious courses as you explore this beautiful island. Enjoy a unique shopping experience in Colombo with a local guide.

- Tweet World Travel golf tours and packages combine the finest, award-winning golf courses with luxury accommodation and breathtaking sightseeing.

- Enjoy world-class golf experience and have a memorable holiday. Our first-class services will ensure your group's specific requirements are well satisfied.

- Complimentary one-way chauffeur services in Australia*

This is a suggested itinerary only, and can be changed to suit each individual or group. Tweet World Travel specialises in professionally designing and customising golf tours, ensuring your holiday is tailored to suit your every need.

Brief Itinerary

DAY 1 EGOMBO ARRIVAL (D)

On your arrival, you will be transferred to your hotel in Negombo. Unwind and relax after the long flight and enjoy the rest of your day at leisure. In the evening, our tour guide will provide a short briefing and take you out for a Welcome Dinner.

DAY 2 NEGOMBO - GOLF ROUND - COLOMBO CITY TOUR (B,L,D)

Today, enjoy a round of golf at the Royal Colombo Golf Club. In the afternoon, we will explore the city of Colombo before travelling back to the hotel.

DAY 3 NEGOMBO - SIGIRIYA (B,D)

After breakfast, we will travel to Sigiriya. En route, visit the Pinnawela Elephant Orphanage.

In the afternoon, we will explore the iconic 5th century Rock Fortress, also known as "Lion Rock". Challenge yourself to climb up the top and be rewarded with a stunning view overlooking Sigiriya.

DAY 4 SIGIRIYA - KANDY (B,D)

Today, we will travel to Kandy. Enroute, visit the Dambula Temple and the Spice Garden to explore the rich heritage of Sri Lanka. On arrival, enjoy the rest of your day at leisure. In the evening, enjoy a cultural dance performance.

DAY 5 KANDY - GOLF ROUND (B,D)

Today, enjoy a round of golf at Victoria Golf Club.

DAY 6 KANDY - NUWARA ELIYA (B,D)

Today we say goodbye to Kandy and drive to Nuwara Eliya, famous for its tea production. In the afternoon take a city tour in Nuwara Eliya. Known as the "Little England" of Sri Lanka, this city is set against beautiful backdrops of mountains, valleys, waterfalls, and Tea Plantations.

DAY 7 NUWARA ELIYA - GOLF ROUND - HORTON PLAINS JEEP SAFARI (B,D)

Today, enjoy a round of golf at Nuwara Eliya Golf Club.

In the afternoon, enjoy a short jeep safari to the Horton Plains National Park to explore the rich variety of Sri Lanka native birds and animals

DAY 8 NUWARA ELIYA - HAMBANTOTA (B,D)

Today, we will travel to the beach town of Hambantota (6-hour drive). Enjoy the ever-changing scenery and visit small villages en route.

DAY 9 HAMBANTOTA - GOLF ROUND (B,D)

Today, enjoy a round of golf at Shangri-La Hambantota Golf Club.

DAY 10 HAMBANTOTA - GOLF ROUND (B,D)

Today, enjoy a round of golf at Shangri-La Hambantota Golf Club.

DAY 11 HAMBANTOTA - COLOMBO - DEPARTURE (B)

Today, our driver will transfer you to the airport for your departure home.





MYANMAR

Luxury Golf Tour

Trip Code: GLFMYR01 | Duration: 10 days

Your Inclusions:



24/7 local assistance and travel guidance



Expert services of local guides throughout your trip



All touring & transfers in air-conditioned vehicles



9 breakfasts, 8 lunches, 1 dinner



Accommodation at 5-stars hotel/ resort



Comprehensive sightseeing, Entrance fees and local government taxes



6 rounds of golf with all green fees, tee, caddie and cart



60 minute body massage

Enjoy this luxury Myanmar golf tour to explore this incredible country in style, while playing at luxurious golf courses in Myanmar and stay at luxury hotels.

- Tweet World Travel golf tours and packages combine the finest, award-winning golf courses with luxury accommodation and breathtaking sightseeing.

- Enjoy world-class golf experience and have a memorable holiday. Our first-class services will ensure your group's specific requirements are well satisfied.

- Complimentary one-way chauffeur services in Australia*

This is a suggested itinerary only, and can be changed to suit each individual or group. Tweet World Travel specialises in professionally designing and customising golf tours, ensuring your holiday is tailored to suit your every need.

Brief Itinerary

DAY 1 YANGON ARRIVAL (D)

On your arrival, you will be welcomed and transferred to your hotel. In the afternoon, after a short briefing, our tour guide will take you out for a Welcome Dinner.

DAY 2 YANGON - GOLF ROUND (B,L)

After breakfast, enjoy a round of golf at Royal Mingalardon Golf and Country Club.

DAY 3 YANGON CITY TOUR (B,L)

Enjoy a sightseeing tour around Yangon to discover the local highlights including the famous Shwedagon Pagoda, city landmarks, shopping at local markets, and high tea.

DAY 4 YANGON - GOLF ROUND- CULTURE SHOW (B,L)

After breakfast, enjoy a round of golf at Pun Hlaing Golf Club.

In the afternoon, our tour guide will take you to the Royal Culture Show featuring spectacular artistic traditions of Myanmar.

DAY 5 YANGON - BAGAN (B,L)

Today, take a domestic flight from Yangon to Bagan.

On arrival, enjoy a half day city tour to explore the UNESCO site of over 2,200 stupas, local markets, and afternoon tea.

DAY 6 BAGAN - BALLOON RIDE - GOLF ROUND - MANDALAY (B,L)

After breakfast, enjoy a memorable hot balloon ride over the sky of Mandalay and experience the magnificent scenery from above. We will check out and transfer to Mandalay.

Enroute, we will enjoy a round of golf at Myotha National Golf Club - the best desert course in Myanmar.

DAY 7 MANDALAY - ANCIENT CITY TOUR (B,L)

After breakfast, visit the three ancient cities Ava, Amarapura, and Sagaing to learn about Myanmar culture, tradition, ways of life in rural areas, and architecture. Enjoy Myanmar's best-known destinations by ferry and horse-cart. End a visit to the colourful and bustling local market.

DAY 8 MANDALAY - GOLF ROUND (B,L)

After breakfast, enjoy a golf round at Shwe Mann Taung Golf Course

DAY 9 MANDALAY - GOLF ROUND (B,L)

After breakfast, enjoy a golf round at Yetagontaung Golf Club.

In the afternoon, our tour guide will take you out for a Local Experience exclusively offered by Tweet World Travel. Our tour guide will also take you on a special shopping tour in Mandalay.

DAY 10 MANDALAY DEPARTURE (B)

Today, after breakfast, you will be transferred to Mandalay airport for departure.



GENERAL TERMS & CONDITIONS

DEFINITIONS

This Term & condition sets out how Tweet World Travel Pty. Ltd. (ACN 608 371 277) and its subsidiaries all their brands, including but not limited to Tweet World Travel, Tweet World Cruises, Worldwide River Cruises, Asia School Tours, Tweet World Tours, Asia Online Tours, Croisi Cruises (collectively referred to in this document as "Tweet World Travel", "we" "our" or "us") in these booking terms and conditions shall mean Tweet World Travel. These terms and conditions apply to bookings you make with our consultants (in-store, on our websites, over phone or by email); with your own travel agents, as well as online bookings you make on our websites. Please make sure your travel agent or our consultant advise you of our terms and conditions.

Please read the following terms and conditions carefully. You must not make any bookings unless you understand and agree with the following terms and conditions.

AGREEMENT BETWEEN USER AND TWEET WORLD TRAVEL

The services of Tweet World Travel are offered to you on the condition of your acceptance without modification of the terms, conditions, and notices contained herein. Your use of the Tweet World Travel constitutes your agreement to all such terms, conditions, and notices.

MODIFICATION OF THESE TERMS OF USE

Tweet World Travel reserves the right to change the terms, conditions, and notices under which the services of Tweet World Travel are offered, including but not limited to the charges associated with the use of the Tweet World, without notice.

BOOKING TERMS & CONDITIONS

1. BOOKING

Passenger names must be provided exactly as per passport at the time of booking. Any spelling corrections made after a deposit is paid must be sent in writing and will incur additional fees, including any ticket/voucher re-issue fees and any suppliers' re-issue fees.

After a booking is made, customers / travel agents need to send a scan copy of the travellers/passengers passport together with a Passenger Information Form. If these required documents are not received within 3 working days, the respective booking will be void.

Tweet World Travel reserves the right to correct any errors in rates quoted/invoice or calculated, or any omissions made at any time during your booking. Any verbal quote given is an indication only of the final price and is subject to confirmation in writing. Even once payment has been paid in full but an error in price has been found, Tweet World Travel reserve the right to correct any error.

Tweet World Travel reserves the right to modify the price in case of exchange rate fluctuation while we provide a quote or make a booking for you. We continue to modify exchange rate even after your booking is made. The price is only guaranteed only when a booking is confirmed and a deposit is already paid.

Tweet World Travel's online websites, including but not limited to its online B2B Agent Portal and its websites listed below, show live availability of its tour and cruises, and the price is updated daily according to the exchange rate. The price is only guaranteed only when a booking is confirmed, and a deposit is already paid.

Tweet World Travel acts as a co-ordinator and books your holidays with one or several Third-party providers (Airlines, Cruise Company, Transfers, Third-Party Providers). Once booked with Tweet World Travel to utilise Third Party Provider service, you also agree and are bound to their terms and conditions.

1.1 Deposit

Worldwide River Cruises

You will be required to pay deposit of 30% total price after booking is confirmed. Deposit due date is specified within your invoice / booking confirmation. If the deposit is not paid by the specified due date, your booking will be cancelled. If you cancel your cruise booking at any time, an amount of \$450 per person from your deposit is non-refundable, or depends on each package's terms & conditions. Any booking valued at or less than \$1,900 must be paid in full amount after booking is made. All airfares must be paid in full at the time of booking.

Asia Tours

You will be required to pay deposit after booking confirmation:

Private Tours or Group Tours is \$500 Per Person
Large Groups (more than 15 people) / School Tours is \$700 Per Person
Short packages, shore excursion, hotel etc. is \$250 Per Person
Deposit due date is specified within your invoice / booking confirmation. If the deposit is not paid by the specified due date, your booking will be cancelled.

If you cancel your booking at any time, your deposit is non-refundable, or depends on each package's terms & conditions

Any booking valued at or less than \$1,000 must be paid in full amount after booking confirmation. Some airfares or services must be paid in full at the time of booking.

Receipt of Deposit

By sending/paid a deposit the customers/ travel agents acknowledge that the terms and conditions are fully understood, and agree to be bound by the terms, conditions and responsibilities set forth.

he customers/travel agents also acknowledge and agree that:

All persons are fit and physically able to partake unaided in their chosen activities/packages/tours/cruise etc. as outlined in the itinerary.

All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk. It is your responsibility to notify us of any dietary requests/requirements. We will do our best to meet your request/requirements, however, cannot guarantee that it can always be accommodated.

All parties understand that any medical or dietary information provided to us does NOT, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise which might affect their ability to participate in any portion of the tour or cruise

Our products DO NOT include Travel Insurance. We strongly recommend that you purchase travel insurance for your trip.

You need to provide us your Travel Insurance details upon booking, or at least before 30 days prior to your departure. If you do not have travel insurance prior to your departure, we retain the rights to refuse boarding/joining our tours or cruises. We might refund/provide travel credits for you, less any unrecoverable fees including but not limited to admin fees, visas fees, other suppliers' cancellation fees. We won't be held liable for any costs associated with this matter.

1.2 Final balance

Worldwide River Cruises

The final balance will be due 110 days before the departure date. If the outstanding payment is not received by the due date, your booking will automatically be cancelled. Then the cancellation rate will be applied. The cancellation terms are specified in your invoice/booking confirmation.

Asia Tours

Outstanding balance depends on the type of service you are undertaking:

For our tours/packages or other products, outstanding balance is due 65 days before departure. If the outstanding payment is not received by day 65, your booking will automatically be cancelled. The deposit is non-refundable.
For large group tours and school tours, outstanding balance is due 90 days before departure. If the outstanding payment is not received by day 90, your booking will automatically be cancelled. The deposit is non-refundable.

2. PAYMENT

All airfares must be paid in full at the time of booking confirmation
Deposit will due immediately or as specified in your invoice/booking confirmation
Final balance will be due before 65 days or 110 days before departure date, as specified in your invoice/booking confirmation
You can make a payment via Enett, Bank Transfer, Credit Card, Paypal

Credit Card Fee

The following Card Fees apply:

Visa Credit Card - 1.8% fee and MasterCard Credit Card - 1.76% fee applies.
American Express (Amex) - 2.8% fee applies.
Paypal - 2.6%
For late payment or urgent bookings, please notify us via email at payments@tweet-worldtravel.com.au

3. LATE OR URGENT BOOKING

Any booking made within 110 days before departure will require payment in full immediately when the booking is confirmed.

Bookings made less than 60 days prior to departure will incur a late booking fee of \$120 per person and must be paid along with the final payment at the time of booking.

4. AMENDMENTS FEES

After bookings are deposited, any amendment has to be requested in writing and incurs \$99 fee per person, plus any additional costs and administrative expenses incurred in arranging the alteration.

Alterations will be made at our discretion and may not always be possible.

5. SAFETY NET PROTECTION

5.1 Safety Net Protection

Safety Net Protection is not included in our tour/cruise packages. If you wish to purchase safety net protection, an additional fee of \$95 per person will occur. This is only valid for one-time use (claim).

Safety Net Protection enables passengers to amend their tour and/or river cruise 30 days prior to departure, to another tour/cruise on the same destination departing in the same year (once only) without incurring cancellation charges or penalties from Tweet World Travel. The new tour must be at the same cost or higher, but cannot be at lower cost than the initial tour booked. If the passengers choose the higher cost option, then the additional difference amount must be paid. However, no modifications shall be accepted less than 30 days prior to departure.

GENERAL TERMS & CONDITIONS

Safety Net Protection is payable immediately at the time of making deposit payment. Once purchased, Safety Net Protection is not refundable.

Safety Net Protection does not apply for airfares, or third-party fees and charges.

Safety Net Protection allows for amendment ONLY, not cancellation.

6. TRAVEL VOUCHER

Travel voucher will be issued and sent to customers/travel agents from 15 -30 days prior to departure. Make sure the travellers have obtained our travel voucher before travelling.

If the traveller travel without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact us or your travel agents to obtain all necessary travel documents. If our services are booked by the travel agents, it is the travel agents' responsibility to collect travel vouchers and any necessary documents and provide that to the travellers.

Please make sure you read and understand the travel vouchers, and that the travel voucher matches your booking/your customers' booking. If there is any unbooked services / mistakes, you have to contact us or your travel agents immediately to rectify. Once the traveller already embark our cruise or join our tour at the destination, we are not liable for any unbooked services / mistakes.

It is the customers/travel agents' responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occur, we won't be liable and the travellers will be deem as "no-show". The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

CANCELLATION

Please check with your travel agents / our consultant before cancelling or amending a Travel Product. In certain circumstances, some Cruise Company, Airlines or Third-Party Travel Provider may charge cancellation fees up to 100% of the Travel Product's prices as per their terms and conditions.

Tweet World Travel acts as a co-ordinator and book your holidays with one or several Third-party providers, and you are subjected to their terms and conditions specified.

For a specific tour / cruise package, a separate cancellation policy might be set out and applied to your booking.

Please see the below for our general cancellation policy.

Cancellation by customer

Before the travel date the following fees will be apply:

Tour Packages	Large Group Tours & School Tours (More than 15 people)
85 days or more before departure – loss of deposit	80 days or more before departure – loss of deposit
61-85 days before departure – 30%	60-79 days before departure – 60%
38-61 days before departure – 75%	38-60 days before departure – 85%
Within 30 days of departure – 100%	Within 60 days of departure – 100%
Any 'no show' – 100%	Any 'no show' – 100%

After the trip has commenced, we are unable to refund any amount for unused services due to your unwillingness, early departure, late arrival, or missed days on tours.

If your tour/package includes international/domestic flights the airlines cancellation policies will be applied.

2.2 Cancellation by Tweet World Travel

For group set departure, if the minimum number of the group is not reached, we reserve the right to cancel or vary the tour 110 days prior to departure. If this event occurs, an alternative guaranteed travel date will be offered. Should these options not be acceptable by you, Tweet World Travel will offer travel credits to be used up to 24 months less visa cost, fuel surcharge and any other cancellation fees levied by airlines and other third parties.

If a booking is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Tweet World Travel will either change your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs. Tweet World Travel will offer credits to any unused part of your holiday package for future travel up to 24 months.

Force majeure events are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, epidemic, pandemic, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

During your tour, in the event of strike, bad weather, or force majeure conditions endangering the operation of the tour safely or extraordinary circumstances, Tweet World Travel may at all times and without notice, advance or delay a departure or a stopover or, if need be, change destinations, and may not be held responsible in the event of cancellation, earlier or later departure or arrival, modification or substitution. Tweet World Travel will offer credits to any unused part of your holiday package for future travel up to 24 months. Tweet World Travel will not be liable to any additional associated costs incurred to the travellers whatsoever.

Cancellation by Local Supplier or Third Party Travel Provider

Tweet World Travel acts as a coordinator and book your holiday with Third Party Travel Providers (Cruise company, airlines, local supplier, transfer service etc.) and is subjected to their particular terms and conditions.

If the Cruise Company, Airlines, Local Supplier or Third Party Travel Provider changes any part of your booking for reasons beyond its control, for example, if a Cruise Company or Third Party Travel Provider changes its schedules, overbooks, or if there are any changes in applicable surcharges, fees or taxes, we will use our reasonable endeavours to notify you.

If any such changes result in your Travel Product costing more or otherwise being materially different, then you may cancel the Travel Product. Depending on each particular supplier's policies and terms & conditions, it may result in a monetary refund to you or travel credits to use in the future. The refund/credits will less any fees charged by us under our terms and conditions, and by the Cruise Company, airlines, local suppliers or Third party travel provider's terms and conditions that you agreed with.

Our fee may cost up to 10% of the total price that you have paid for your Travel Product to Cruise Company, Airlines, or Third Party Travel Provider.

Please check with your travel agents/ our consultant before cancelling or amending a Travel Product in these circumstances as some Cruise Company, Airlines, Local Suppliers or Third Party Travel Providers may charge cancellation fees up to 100% of the Travel Product's prices as per their terms and conditions.

RESPONSIBILITY

Tweet World Travel only acts as an agent for the Suppliers, and sell various travel related products as agent on behalf of, numerous transports, accommodation and other service providers, such as airlines, coach, rail and cruise line operators, as well as all other wholesalers.

Tweet World Travel acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, cruising, touring, sightseeing and hotel accommodation. Our obligation to you is to make travel bookings as your agent on your behalf and to arrange relevant contracts between you and travel service providers. All bookings are subject to the terms and conditions and limitations of liability imposed by each Supplier. It is important for you to obtain and read the applicable Supplier's terms and conditions as they may limit or exclude their liability to you.

Tweet World Travel does not own, manage, control or operate any transportation vehicle, any hotel or restaurant or any other supplier of services. All receipts, vouchers and tickets are issued subject to the terms and conditions specified by the Supplier and all services are subject to the laws of the country where the services are provided.

Tweet World Travel has no control over, or liability for, the services provided by third parties. We do not control the manner of the Suppliers. We disclaim and will be exempt from liability for anything to do with the supply of such Products.

All bookings are made on your behalf subject to the terms and conditions, including conditions of carriage and limitations of liability, imposed by these service providers. Your legal rights in connection with the provision of travel services are against the specific provider and, except to the extent a problem is caused by fault on our part, are not against us. Specifically, if for any reason any travel service provider is unable to provide the services for which you have contracted, your rights are against that provider and not against us.

LIABILITIES

Tweet World Travel (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, cruising, touring, sightseeing and hotel accommodation. The Company does not own, manage, control or operate any transportation vehicle, any hotel or restaurant, any ship or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided.

GENERAL TERMS & CONDITIONS

LIABILITIES

Tweet World Travel (herein called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, cruising, touring, sightseeing and hotel accommodation. The Company does not own, manage, control or operate any transportation vehicle, any hotel or restaurant, any ship or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided.

Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of cruise/tour services by independent suppliers, cruise/line operators or airlines to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the cruise/tour service provider. Tweet World Travel shall not be liable for any claim whatsoever arising from such events. We strongly urge all customers to undertake a high level of personal responsibility in order to ensure that possessions, equipment and personal documents are closely monitored and protected at all times. We also strongly advise all customers to purchase appropriate travel insurance to protect you from financial loss and personal injuries in the event of an emergency.

You acknowledge and agree that there are inherent risks involved in participating in the cruise/tour and other activities, including without limitation of possible contact with native flora/fauna, local residents, unforeseen events (force majeure) and travel in remote locations.

By making a booking, you agree to accept all risks associated with the cruise/tour and other activities. You agree to unconditionally release us from all liability, including without limitation in contract and in tort, for any cause or action, including any injury, damage, loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other events which are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, epidemic, pandemic, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

If we or our service providers are affected in any way by a force majeure event, we may in our discretion vary or cancel any itinerary or arrangement in relation to the tour as we consider necessary, without incurring any liability to you.

Each service provider is responsible for the part of the cruise/tour and activities it conducts. Service providers are not our agents or employees and are not under our direct control. We therefore do not warrant the performance of any service provider. We do not accept, and you release us from, all liability for any injury, loss, damage, costs or expenses, including without limitation any property damage or personal injury, that you may suffer which arises out of any act or omission of a service provider or operator who provides services in connection with your tour. Any claim that you may have in relation to a service provider should be raised directly with that service provider.

You are responsible for any injury, loss, damage, costs or expenses arising through your own fault. You agree to indemnify us against all actions, proceedings, claims, demands, expenses and costs (including legal costs on a full indemnity basis and whether incurred by or awarded against us) as a result of, or arising in relation to, whether directly or indirectly, your participation in the tour or any act or omission by you in relation to the tour.

To the extent permitted by law, we do not accept any liability in contract, or otherwise for any injury, damage, loss (including consequential loss), delay, additional expenses or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over which we have no direct control. We do not accept any liability for any loss (including consequential loss or any associated costs) caused in case a third party provider becomes insolvent and goes out of business. Any payment already made to the third party provider in such case might be unrecoverable, and no refund will be made.

Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the Competition and Consumer Act 2010 (Cth).

AGENT RESPONSIBILITIES

It is the travel agents' responsibility to ensure that all invoice, itinerary details and documentation issued by Tweet World Travel are received and correct and that the customer is aware of amendment and cancellation conditions and other clauses in these Booking Terms & Conditions. Travel agents are also responsible to pass on Tweet World Travel's Terms & Conditions by the time clients make the booking.

After a booking is made, travel agents need to send a scan copy of the travellers/passengers' passport together with a Passenger Information Form. If these required documents are not received within 3 working days, the respective booking will be void.

Travel voucher will be issued and sent to travel agents from 15 - 30 days prior to departure. Make sure the travellers have obtained our travel voucher before travelling.

If the traveller travels without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact us or your travel agents to obtain all necessary travel documents. It is the travel agents' responsibility to collect our travel vouchers and any necessary documents and provide that to the travellers.

Please make sure you read and understand the travel vouchers, and that the travel voucher matches your booking/your customers' booking. If there are any unbooked services / mistakes, you have to contact us or your travel agents immediately to rectify. Once the traveller already embarks our cruise or join our tour at the destination, we are not liable for any unbooked services / mistakes.

It is the travel agents' responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occurs, we won't be liable and the travellers will be deemed as 'no-show'. The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

CLIENT RESPONSIBILITIES

If your domestic and international flights are not arranged by Tweet World Travel, it is your responsibility to advise us your departure and arrival time, or any changes or delays you might encounter.

If you do not notify us in a timely manner, your arranged Airport Transfer Service is not responsible for any missed pick up in those circumstances. If you arrive on a delayed flight and miss your allocated pick up, you will need to make alternative arrangements at your own expense.

If no notification is received from you or your agent, your arranged Airport Transfer Service will pick you up as scheduled and attempt to wait for your scheduled arrival up to 2 hours. If your delay is longer than this waiting period you will have to make alternative arrangements at your own expense.

If you book our services through a travel agent, make sure you collect your travel voucher and any other necessary documentations included (e.g. visa) 7 day prior to departure. You are responsible to check all details and documents are correct for your booking.

It is the customers' responsibility to ensure that all invoice, itinerary details and documentation issued by Tweet World Travel are received and correct and that the customer is aware of amendment and cancellation conditions and other clauses in these Booking Terms & Conditions. You acknowledge that you fully understand and agree to Tweet World Travel's Terms & Conditions by the time of booking.

After a booking is made, customers need to send a scanned copy of the travellers/passengers' passport together with a Passenger Information Form. If these required documents are not received within 3 working days, the respective booking will be void.

Travel voucher will be issued and sent to the customers from 15 - 30 days prior to departure. Make sure all travellers have obtained our travel voucher before travelling.

If the traveller travels without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact to obtain all necessary travel documents.

Please make sure you read and understand the travel vouchers, and that the travel voucher matches your booking. If there is any unbooked services / mistakes, you have to contact us or your travel agents immediately to rectify. Once the traveller already embarks our cruise or join our tour at the destination, we are not liable for any unbooked services / mistakes.

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Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

PASSPORTS & VISAS

All travellers must have a valid passport for international travel and most countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. When assisting with an international travel booking, we will assume that all travellers on the booking have a valid Australian passport. It is important that you ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. It is your sole responsibility if any fines, penalties, payments or expenditures incurred as a result of such documents not satisfying the requirements of those authorities.

If your visas are included in our package and we act on your behalf to apply for the visas, all necessary documents relating to your visa application will have to be provided to us at least 30 days before your departure. If you fail to provide the necessary documents before 30 days prior to your departure, we will not be held liable for your visa application. And the visa fee included in our package is not refundable in any circumstances.

If you still require us to assist with visa application in less than 30 days before your departure date, an additional fee will be required for urgent visa processing.

GENERAL TERMS & CONDITIONS

It is the customer's/travel agent's responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occurs, we won't be liable and the travellers will be deemed as "no-show". The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

HEALTH

Please ensure that you are aware of any health requirements and recommended precautions relevant to your travel, and ensure that you carry all necessary vaccination documentation. In some cases, failure to present required vaccination documentation may deny your entry into a country. We recommend that you consult with your local doctor or health specialist before commencing your travel. General health advice for the destination you wish to visit is also available from the Department of Foreign Affairs and Trade.

The customers/travel agents also acknowledge and agree that:

All persons are fit and physically able to partake unaided in their chosen activities/packages/tours/cruise etc. as outlined in the Itinerary.

All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk.

It is your responsibility to notify us of any dietary requests/requirements. We will do our best to meet your request/requirements, however, cannot guarantee that it can always be accommodated.

All parties understand that any medical or dietary information provided to us does NOT, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise which might affect their ability to participate in any portion of the tour or cruise.

Our products DO NOT include Travel Insurance. We strongly recommend that you purchase travel insurance for your trip.

You need to provide us your Travel Insurance details upon booking, or at least before 30 days prior to your departure. If you do not have travel insurance prior to your departure, we retain the rights to refuse boarding/joining our tours or cruises. We might refund / provide travel credits for you, less any unrecoverable fees including but not limited to admin fees, visas fees, other suppliers' cancellation fees. We won't be held liable for any costs associated with this matter.

TRAVEL INSURANCE

Our products DO NOT include Travel Insurance. Travel Insurance is not included in our tours, cruises, day tours, private tours, group tours, transfers, and any of our packages.

For your protection, we strongly recommend that you purchase comprehensive travel insurance for your travel arrangements (without limitation) that include coverage for medical expenses, loss of luggage, cruise, land content and airfare charges that may occur. We are an authorized representative of CoverMore Travel Insurance Services.

We can provide you with general information about the travel insurance options available to you. If you decline travel insurance, you will be required to sign an indemnity statement/disclaimer.

You need to provide us your Travel Insurance details upon booking, or at least before 30 days prior to your departure. If you do not have travel insurance prior to your departure, we retain the rights to refuse boarding/joining our tours or cruises. We might refund / provide travel credits for you, less any unrecoverable fees including but not limited to admin fees, visas fees, other suppliers' cancellation fees. We won't be held liable for any costs associated with this matter.

TRAVEL DOCUMENTS

Travel documents include, but are not limited to, airline tickets, visas, hotel vouchers, tour vouchers or any other document used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date changeable and subject to cancellation and/or amendment fees.

Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Please review your travel documentation carefully and advise us immediately of any errors in names, dates or timings.

Travel voucher will be issued and sent to customers/travel agents from 15 -30 days prior to departure. Make sure the travellers have obtained our travel voucher before travelling.

If the travellers travel without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact us or your travel agents to obtain all necessary travel documents. If our services are booked by the travel agents, it is the travel agents' responsibility to collect travel vouchers and any necessary documents and provide that to the travellers.

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PUBLICITY

When you book with Tweet World Travel, you agree that we may use images of you taken during the trip and any comments made in writing or in video by you regarding the trip, without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium we choose.

If you do not want your images to be displayed, you have to advise us in writing at the time of booking, or when you collect your travel documents.

PRIVACY

Tweet World Travel collects information about you (including health information where necessary) to process your travel arrangements, facilitate your participation in loyalty programs and conduct marketing activities and market research. If the information is not provided, we may not be able to make travel arrangements for you. We may disclose your personal information to our related companies, carriers, travel service providers, organisations which provide services to you.

For our full Privacy Policy, see link: <https://b2b.tweetworldtravel.com.au/privacy-policy>

GOVERNING LAWS

If any dispute arises between you and Tweet World Travel, the laws of Australia will apply.



TWEET WORLD TRAVEL

INFORMATION

HEAD OFFICE

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QUEENSLAND OFFICE

Level 9, 1 Corporate Court,
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TWEET WORLD TRAVEL

For Enquiries and Reservation Call 1300 739 652
Or email us : contact@tweetworldtravel.com.au

Your Travel Agent



Tweet World Travel Pty-Ltd

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