

YOGA & WELLNESS Holidays



PRICE GUARANTEE & PERSONALISED SERVICE



Take a break

Refresh your soul

Release your mind

Rejuvenate your body



WELCOME TO

Yoga & Wellness Holidays



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Tweet World Travel was founded in 2012 by Thuy Carroll (Managing Director), and the company is Australian owned. Over the years, we have been able to build up the reputation of our company and become one of the leading travel agencies in Australia offering Travel Tech Platform and a wholesale service Worldwide River Cruises, Asia Tours. Our head office locates in Adelaide, South Australia, and we also carry out local operations in Asia via our representative offices.

We're an Australia leading Tour Operator specialising in ***tailor-made Asia holidays*** including ***School Tours*** and ***Luxury & Lifestyle Holidays***. We offer a wide range of unique and memorable luxury experiences include Corporate Lux, Golf Tours, Luxury Holiday for individual or family, Romance/honeymoon and ***Yoga & Wellness Tours***.

One of the services we are perhaps best known for is First-class Luxury Tours. Our tours range in small group size from only 2 to 16 people. Our group tours have a set departure date with a set price, departing very frequently. All of our tours are guided by local experts and give you a truly authentic experience.

We pride ourselves on providing the best travel options for excellent services and amazing travel products to our esteemed customers, travel agents, and business partners. We are committed to delivering value to our customers and this value takes into cognizance of affordability, personalization, flexibility, and attention to even the minutest detail.

We will go through great lengths to ensure that clients get access to the best travel options. As part of our drive for excellence, our team is made up of professional travel experts who have received the best training in the industry and have garnered several years of experience in the field. These travel experts are passionate about their job and are always on hand to assist you in planning your next holiday.

OUR DEDICATED TEAM



ABOUT US

OCEAN SPA

OUR COMMITMENT

To serve our clients with the best value, attention to detail, flexibility, price guarantee and personalised services.

WHY US



Unique & Exclusive
Destination



Professional
knowledge



24/7 support
line



No hidden extra
costs



4 & 5 Stars
accommodation



Agent B2B
Booking Portal



Commitment to
excellent service



Specialist in
Worldwide River
Cruises and Tours



Tailor Made
Holidays



Price
guaranteed



Chartering Global
Cruise Ships



Australian
wholesaler

Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  Daily breakfasts and dinners
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  Wellness activities & yoga are conducted by professional practitioners and skilful therapists
-  Professional therapists

LUXURY WELLNESS & YOGA SRI LANKA

Trip code : 11DSLYW | Duration : 11 days

Treat yourself to 11 days of Luxury on our wellness and yoga package, in Sri Lanka. We hand-picked the finest luxury wellness retreats in Sri Lanka for this tour to give you the best experience of a luxurious holiday retreat.

The Ayurveda Physician will assist you to develop the delicate balance between the mind, body and spirit. Over the 11 days you will be immersed in ancient Yoga and Meditation practices, music therapy sessions, pool exercise programs, cookery demonstrations and massages to soothe the body and mind.

Explore some of the must-see sights of Sri Lanka and discover all this magical island has to offer in complete luxury.



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Your Brief Itinerary

DAY 1 COLOMBO ARRIVAL - NEGOMBO (D)

On your arrival at Colombo airport, your local English-speaking chauffeur driver will pick you up then transfer you to Jetwing Ayurveda Pavilions in Negombo.

Depending on your flight arrival, afternoon at leisure & enjoy a welcome dinner. Overnight at 5* Jetwing Ayurveda Pavilions

DAY 2 WELLNESS PROGRAM - NEGOMBO AFTERNOON CITY TOUR (B,D)

Wellness program includes:

- 15 min Consultation by Ayurveda Physicians
- 2.15 hrs Ayurveda treatment
- 1-hour yoga session
- Pool Exercise Program

DAY 3 WELLNESS TREATMENT AT HOTEL (B,D)

- 15 min Consultation
- 2.15 hrs Ayurveda
- Internal & External medicines
- Music therapy session
- Ayurveda awareness program
- 1-hour yoga session
- Cookery demonstration
- Pool Exercise Program

DAY 4 NEGOMBO - KANDY (B,D)

This morning Wellness Delight program includes:

- 15 min Consultation by Ayurveda Physicians
- 2.15 hrs Ayurveda treatment
- 1-hour yoga session
- Pool Exercise Program

Travel to Kandy (115KM) after lunch. Arrive in Kandy around 5.30PM, and check into the 5* Santani Wellness Resort & Spa at leisure and enjoy dinner at the resort.

DAY 5 KANDY CITY TOUR (B,L,D)

Before breakfast enjoy 1.5hr traditional Hatha yoga session. After breakfast we will take a city tour and enjoy a traditional Kandy Cultural Dance. We arrive back to hotel in the late afternoon.

DAY 6 KANDY - SIGIRIYA - KANDY (B,D)

Before breakfast enjoy 1.5hr traditional Hatha yoga session. After breakfast we travel to Sigiriya (92KM). On the way we visit a Spice Garden and the Dambulla Temple. Return to Kandy after visiting an ancient Rock Fortress.

DAY 7 KANDY - GALLE (B,D)

Before breakfast enjoy 1.5-hour traditional Hatha yoga session. After breakfast we travel to Galle (265km). We will make a few stops on the way. We arrive at the hotel around 5.30 PM, and check in the 5* Jetwing Lighthouse.

At the hotel, enjoy the Soft Ayurveda program, designed to help you relax, release stress and gain vitality during your 3-day stay.

DAY 8 GALLE - LOCAL SRI LANKAN EXCURSION (B,D)

Today, we will visit the local attractions in Galle and attend a Sri Lanka cooking class, with recipes to take home.

Enjoy the Soft Ayurveda program in the afternoon.

DAY 9 GALLE LOCAL VILLAGE TOUR (B,D)

Today, we will visit a local village and interact with the locals.

Enjoy the Soft Ayurveda program in the afternoon.

DAY 10 GALLE - COLOMBO - AFTERNOON SHOPPING TOUR (B,D)

Today we will travel to Colombo (187km). We arrive in Colombo at 12.30pm. Check into your hotel and after a short rest, we depart at 2.30pm for a shopping tour. Overnight in Colombo: 5* Cinnamon Grand Colombo

DAY 11 COLOMBO - DEPARTURE (B)

Enjoy some time at leisure or do some last minute shopping before our driver will transfer you to the airport for your departure flight. Please note hotel check out at 11am.



Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  Daily breakfasts and dinners
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  Wellness activities & yoga are conducted by professional practitioners and skilful therapists
-  Professional therapists

LUXURY WELLNESS & YOGA VIETNAM

Trip code : WLPVN02 | Duration : 8 days

Take a break and escape to the tranquil Central of Vietnam on a blissful journey to Hue and Danang. Release your mind at serene boutique resorts, and rejuvenate your body with daily yoga sessions and spa treatments.

Discover the unique history and royal heritage of Hue, awake your inner chef with an authentic Vietnam cooking class before traveling to the coastal Danang and staying in a world-class seaside wellness zone.

Experience a fun shopping tour with a local guide and be connected with the locals through a uniquely authentic local host experience, exclusively offered by Tweet World Travel.



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Your Brief Itinerary

DAY 1 HUE ARRIVAL (D)

On your arrival in Hue, you will be welcomed and transferred to Pilgrimage Village Boutique Resort & Spa. welcome dinner at 6pm

Enjoy your spa treatments:
60-minute Vietnamese body treatment
60-minute facials detoxifying aromatherapy

DAY 2 HUE CITY TOUR (B,L,D)

After breakfast enjoy 1.5hour river cruise on Perfume River before visit Imperial City, Lady Pagoda, King Khai Dinh's Tomb and King Tu Duc's Tomb.

Enjoy your spa treatments:
40-minute foot acupressure
60-minute hot stone therapy

DAY 3 TRADITIONAL CUISINE COOKING CLASS (B,L,D)

Enjoy Tai Chi and Yoga session before breakfast. Then participate in a traditional cooking class to learn more about the local culture and its fascinating cuisine.

Enjoy your spa treatments:
40-minute green tea transformer
50-minute Indian head treatment

DAY 4 HUE - DANANG (B,D)

Enjoy Tai Chi and Yoga session before breakfast.

We will take a 3-hour drive from Hue to Danang. En route, enjoy the scenic National Highway A1. Check in your hotel in Danang, Relax on the beach, or enjoy your daily spa treatments.

Overnight at Fusion Maia

DAY 5 DANANG - HOI AN ANCIENT TOWN WALKING TOUR (B,D)

Today, have a blissful morning yoga session at the hotel.

During your stay at Fusion Maia, you can join a wide range of wellness activities:

- breathing practice, yoga, meditation and workout sessions in the morning
- Tai chi and daily mindfulness sessions in the late afternoon

In the afternoon, we will visit Hoi An Ancient Town and its must-see sights including the Japanese Bridge, the Pottery Museum, Tan Ky old house, the Cantonese congregation and pagodas. Wander around the Silk street of Hoi An before we travel back to the hotel.

DAY 6 DANANG - HOI AN SHOPPING TOUR (B,D)

Yoga session and wellness activities in the morning.

In the afternoon, our tour guide will pick you up for a shopping tour in Hoi An. Imagine how great would it be to discover the shopping district of Hoi An with a local who knows the ins and outs of shopping in Hoi An.

DAY 7 DANANG - LOCAL HOST EXPERIENCE (B,D)

Enjoy the rest of your day at leisure. Relax on the beach, or enjoy your daily spa treatments.

In the afternoon, our tour guide will take you to experience an authentic local host experience exclusively offered by Tweet World Travel.

DAY 8 DANANG - DEPARTURE (B)

Today, have a blissful morning yoga session at the hotel. After breakfast at the hotel, you will be transferred to the airport for your departure flight.



Your Inclusions:



24/7 local assistance and travel guidance



Expert services of local guides throughout your trip



All touring & transfers in air-conditioned vehicles



Daily breakfasts and dinners



Accommodation at 5-stars hotel/ resort



Comprehensive sightseeing, Entrance fees and local government taxes



Yoga are conducted by professional practitioners and skilful therapists



Professional therapists

LUXURY YOGA NEPAL

Trip code : WLPNP03 | Duration : 6 days

Namaste! Let's escape to a world of peace and tranquility and rediscover yourself. Embark on a serene Nepal yoga trip and immerse yourself in ancient practice and philosophy of Yoga.

Guided by a yoga master, enjoy private yoga sessions including Asanas, Pranayam, Bandhas, Mudras and Meditation. Revitalise your mind, rejuvenate your body with signature massage sessions. Awake your inner chef with an authentic Nepalese cooking class, and take part in painting and pottery session during your stay.

Experience a fun shopping tour with a local guide and be connected with the locals through a uniquely authentic local host experience, exclusively offered by Tweet World Travel.



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Your Brief Itinerary

DAY 1 KATHMANDU ARRIVAL - DHULIKHEL (D)

On your arrival in Kathmandu, you will be welcomed and transferred to Dwarika's Resort. Check-in and enjoy the rest of your day at leisure.

On arrival, have a private consultation with the Ayurvedic doctor to acquire knowledge of ancient health care principles and wisdom.

In the evening, after a short tour briefing, enjoy a Welcome Dinner at the resort!

DAY 2 DHULIKHEL - KATHMANDU CITY TOUR (B,L,D)

Today, enjoy a daily 1-hour personal yoga session guided by a yoga master. The yoga session includes Asanas, Pranayam, Bandhas, Mudras and Meditation depending on your personal ability and fitness level.

After your morning yoga session and breakfast, we'll go for sightseeing of UNESCO World Heritage sites in Kathmandu Valley: Bouddhanath Temple, Pashupatinath Temple, Bhaktapur Durbar Square and the oldest temple of Nepal Changu Narayan. Gain an insight into Nepal's history, culture, religion and lifestyle.

At the hotel, enjoy Himalayan Oil massage to rejuvenate your mind and body with the use of traditional herbal oils.

DAY 3 DHULIKHEL (B,D)

Today, enjoy a daily 1-hour personal yoga session guided by a yoga master. The yoga session includes Asanas, Pranayam, Bandhas, Mudras and Meditation depending on your personal ability and fitness level.

After your morning yoga session and breakfast, join a cooking class with the resort chef. Learn to nurture and nourish your body through practical cooking tips and healthy recipes. You can join the cooking team to pick a selection of fresh vegetables and herbs at a local farm in Darimbot, about one and a half hour's hike from the resort.

DAY 4 DHULIKHEL - LOCAL HOST EXPERIENCE (B,D)

Today, enjoy a daily 1-hour personal yoga session guided by a yoga master. The yoga session includes Asanas, Pranayam, Bandhas, Mudras and Meditation depending on your personal ability and fitness level.

During the day, enjoy a pottery session.

In the afternoon, our tour guide will take you to experience an authentic local host experience exclusively offered by Tweet World Travel.

DAY 5 DHULIKHEL - SHOPPING TOUR (B,D)

1-hour yoga session includes Asanas, Pranayam, Bandhas, Mudras and Meditation depending on your personal ability and fitness level.

During the day, enjoy a painting session.

In the afternoon, our tour guide will pick you up for a shopping tour in Kathmandu. Discover the shopping district of Kathmandu with a local who knows the ins and outs of shopping in this city.

DAY 6 DHULIKHEL - DEPARTURE (B)

Enjoy 1-hour personal yoga session before breakfast

After check out at 11am, you will be transferred to the airport for your departure flight.



Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  Daily breakfasts and dinners
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
-  Wellness activities & yoga are conducted by professional practitioners and skilful therapists
-  Professional therapists

YOGA & MEDITATION INDIA

Trip code : 9ID97YM | Duration : 9 days

Delve into the ancient practice of Yoga and meditation in one of the most popular yoga destinations, India.

Your traditional guru will guide you through ancient yoga practices and meditation classes in local ashrams. Immerse yourself in India's deep ancient Yoga & Meditation therapies and learn ancient rejuvenation therapies. Your Ayurvedic practitioner will guide you to develop the delicate balance between the mind, body, and spirit.

In your free time we will take you sightseeing to the finest palaces, gardens, temples, and markets to give you a true sense of what India has to offer. You will stay in the best hotels where you relax and rejuvenate with luxury at your fingertips.



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Your Brief Itinerary

DAY 1 BANGALORE ARRIVAL (D)

Meet our tour guide and driver on arrival at Bangalore Airport then transfer you to your hotel. Meet your tour director at 5 pm for your trip briefing then having dinner at one of the local restaurants. Overnight in Bangalore.

DAY 2 BANGALORE TO MYSORE (B,L)

Today after breakfast we travel to Mysore, one of the most popular yoga destinations in India. Check-in at your hotel in Mysore & meet your traditional yoga guru for the lesson on ancient yoga practices & meditation class.

In the afternoon proceeds for sightseeing of Mysore Palace, one of the finest palaces in India. Also, walk through Brindavan Gardens famous for its beauty & soothing breeze followed by cooking demo & dinner with a local family in town. Overnight in Mysore.

DAY 3 MYSORE (B,L)

This morning spend a couple of hours of yoga session and meditation with the spiritual guru at a local ayurvedic ashram.

Return to the hotel. After freshen up proceed for sightseeing of Keshava Temple in the outskirts of Mysore. In the evening take a walking tour of Mysore with your guide to explore the famous streets, markets & heritage of the city.

DAY 4 MYSORE TO WAYANAD (B,L)

Today we travel to Wayanad. Check-in your hotel and have traditional South Indian lunch & learn Ayurvedic theory with an expert followed by Ayurvedic session in the afternoon at outdoors walking. Overnight in Wayanad.

DAY 5 WAYANAD (B,L)

Today spend your time stretching your body and mind in the morning meditation class before breakfast.

Have lunch & take some rest before Ayurvedic cooking class. Learn the ancient principles of blending spices and know the correct combination of vegetables and other ingredients to prepare a perfect ayurvedic meal.

DAY 6 WAYANAD TO PALAKKAD (B,L)

Today after breakfast we travel to Palakkad, en-route visiting the world-famous Kottaykkal Arya Vaidya Shala in Malappuram.

Experience authentic Ayurvedic massage here, that will benefit you for a long time.

On arrival in Palakkad, check-in at your hotel. Overnight in Palakkad.

DAY 7 PALAKKAD (B,L)

This morning drive to a local ashram to relive your mental stress by Shirodhara massage. Sightseeing in the afternoon.

DAY 8 PALAKKAD TO COIMBATORE (B,L)

Drive today to Coimbatore after breakfast. Check-in at your hotel. Embark on a tour Isha Yoga center. Explore your inner energy at Dhyalinga Temple & visit the World's largest bust sculpture, Adiyogi depicting Lord Shiva.

Complete your trip with the blessings of Lord Shiva & drive back to the hotel for overnight stay.

DAY 9 COIMBATORE DEPARTURE (B)

Today our driver will transfer you to Coimbatore Airport for your flight home.



Your Inclusions:



24/7 local assistance and travel guidance



Expert services of local guides throughout your trip



All touring & transfers in air-conditioned vehicles



Daily breakfasts and dinners



Accommodation at 5-stars hotel/ resort



Comprehensive sightseeing, Entrance fees and local government taxes



Wellness activities & yoga are conducted by professional practitioners and skilful therapists



Professional therapists

LUXURY WELLNESS JAPAN

Trip code : WLJP01 | Duration : 7 days

Japan has enjoyed a rich heritage of wellness tradition - from hot springs to Zen meditation. Explore Japan's cultural treasures, re-energise and find your true Zen. Cultivate your inner peace and enhance your well-being in Japan.

This is a suggested itinerary only, and can be changed to suit each individual group. Tweet World Travel specialised in professionally designing and customising wellness tours, ensuring your holiday is tailored to suit your every need.



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Your Brief Itinerary

DAY 1 TOKYO ARRIVAL (D)

On your arrival in Tokyo, you will be welcomed and transferred to your hotel. We will have a tour briefing before our tour guide takes you out for a Welcome Dinner. After dinner, enjoy the rest of your day at leisure.

DAY 2 ANCIENT & MODERN TOKYO (B,L)

Today, we will explore Tokyo - a mix of modern and ancient. In the morning, take a leisurely walk through Meiji Park and visit Meiji Shrine. Before entering the shrine, learn how to purify yourselves and offer prayers to the gods according to Japanese tradition. Then explore the iconic Ginza shopping district featuring everything from robots to the latest fashions.

After a health-conscious lunch, visit Shinjuku area and the famous Shibuya crossing. Then indulge in a blissful spa treatment at one of the capital's finest spas. Relax and rejuvenate with world-class treatment.

DAY 3 WAY OF LIFE & ART OF CALLIGRAPHY - LOCAL EXPERIENCE (B,L)

Today, we will visit Asakusa and the famous Senso-ji temple. We will have a quick stop at the Imperial Palace, the official residence of Japan's royal family.

You will learn the art of Japanese calligraphy. Clear your mind of thoughts and emotions while practicing calligraphy using a traditional brush and ink.

Then experience a private tea ceremony, an age-old Japanese cultural activity and meditative Zen ritual. Observe the tea master preparing Matcha tea using symbolic utensils.

In the afternoon, our tour guide will take you out for a unique local host experience, exclusively offered by Tweet World Travel.

DAY 4 TOKYO - MT FUJI - HAKONE - ONSEN WELLNESS (B,L,D)

Today, we will travel to the iconic Mt. Fuji, Japan's highest mountain. Drive up to Mt Fuji's Fifth Station and enjoy the above views of the summit. We will visit a unique Kimono Museum to learn more about Japanese customs

Travel onwards to Hakone, one of Japan's best destinations for onsens, or thermal hot springs. At your traditional ryokan, enjoy a full-course Kaiseki dinner and hot spring bath.

DAY 5 HAKONE - KYOTO - ZEN MEDITATION & IMPERIAL SIGHTS (B,L)

Today, we will board the bullet train for Kyoto. On arrival, enjoy a private tour of Kyoto, Japan's centre of Zen Buddhism. Visit the iconic Sanjusangendo temple then Nijo Castle.

In the afternoon, visit Kenninji Temple and practice Zen meditation and gain a deeper understanding of Zen Buddhist philosophy through a meditation session privately conducted by a Buddhist monk.

DAY 6 ZEN TEMPLE & BAMBOO GROVE - KYOTO SHOPPING TOUR (B,L)

Enjoy a full day in Kyoto exploring its Zen heritage. Take a rickshaw ride through a famous bamboo grove, immersing yourself in a towering tunnel of an emerald-green forest.

In the afternoon, join our tour guide on a special shopping tour in Kyoto. Explore one of Japan's most exciting shopping experiences with a local who knows the in and out of shopping in Kyoto.

DAY 7 DEPARTURE (B)

Today, you will be transferred to the airport for your departure flight home.



Your Inclusions:

-  24/7 local assistance and travel guidance
-  Expert services of local guides throughout your trip
-  All touring & transfers in air-conditioned vehicles
-  Daily breakfasts and dinners
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
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-  Professional therapists

LUXURY WELLNESS & YOGA MYANMAR

Trip code : WLPMYR01 | Duration : 9 days

Enjoy an immersive journey into wellness inspired by the Buddhism philosophy to rejuvenate your body, mind and spirit. Gain inner peace with meditation sessions with Buddhist monks, practice yoga with Yoga Masters and enjoy signature spa treatments to release tensions and stresses.

Discover the bustling capital of Yangon, escape to the historic Bagan and cultural Mandalay to gain insights into Myanmar's unique heritage, before experience Myanmar's best luxury wellness program at the tranquil Inle Lake. Awake your inner chef with an authentic Burmese cooking class and take part in a blissful monk offering session in Bagan. Experience a fun shopping tour with a local guide and be connected with the locals through a uniquely authentic local host experience, exclusively offered by Tweet World Travel.



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Your Brief Itinerary

DAY 1 YANGON ARRIVAL (D)

On your arrival in Yangon, you will be welcomed and transferred to your hotel. In the evening, after a short tour briefing, our tour guide will take you out for a Welcome Dinner!

During the day, enjoy a 90-minute Signature Indulgences Spa Treatment at the hotel's spa.

DAY 2 YANGON CITY TOUR (B,L,D)

Morning yoga session at the hotel. Then city tour. After lunch, join a private meditation session with a Buddhist. After the meditation session, you will be transferred back to your hotel.

Enjoy a 90-minute Aromatherapy massage at the hotel's spa.

DAY 3 YANGON - FLIGHT TO BAGAN (B,D)

Morning yoga session at the hotel.

Enjoy the morning at leisure. In the afternoon, we will take a short domestic flight to Bagan, you will be welcomed and transferred to Aureum Palace Hotel & Resort.

Enjoy a 90-minute signature massage at the hotel's spa.

After dinner, enjoy a traditional puppet show.

DAY 4 BAGAN CITY TOUR (B,L)

Enjoy your city tour today immerse yourself in the Myanmar culture.

Late afternoon sunset boat ride and yoga session at the bank of legendary Irrawaddy River.

Enjoy a 90-minute signature massage at the hotel's spa.

DAY 5 BAGAN - MANDALAY (B,L)

Take a short domestic flight to Mandalay, the gateway to the ancient capitals. On arrival, our tour guide will take you to explore Mandalay's must-see highlights.

Late evening meditation session at a selected Buddhist monastery.

We end the day with therapeutic traditional massage session before returning to the hotel. Check in Pullman Mandalay Mingalar.

DAY 6 MANDALAY - INLE LAKE - AFTERNOON BOAT & VILLAGE TOUR (B,L,D)

In the morning, take a short domestic flight to Heho and drive to the port town of Nyaung Shwe and get your first glimpses of Inle Lake. Check in your hotel at Sofitel Inle Lake Myat Min Hotel. Then enjoy boat and village tour.

Then meditation session at a selected monastery.

DAY 7 BURMESE COOKING CLASS & LOCAL HOST EXPERIENCE (B,L,D)

Morning meditation session and breakfast at the hotel. enjoy a 90-minute signature spa treatment available at the resort. In the afternoon, our tour guide will take you out for a unique local host experience, exclusively offered by Tweet World Travel.

DAY 8 INLE LAKE FREE DAY - SHOPPING TOUR (B,L,D)

During the day, enjoy a 90-minute signature spa treatment. In the afternoon, join our tour guide on a special shopping tour.

DAY 9 INLE LAKE - DEPARTURE (B)

Morning Yoga session and breakfast at the hotel. You will be transferred to the airport for your departure flight home.



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-  Daily breakfasts and dinners
-  Accommodation at 5-stars hotel/ resort
-  Comprehensive sightseeing, Entrance fees and local government taxes
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-  Professional therapists

LUXURY WELLNESS & SPA CHINA

Trip code : WLSCN01 | Duration : 10 days

Disconnect from the outside world on this tranquil China wellness holiday. Over the 10 days in China, you will find the ultimate serenity and relaxation to refresh yourself.

Visit the most beautiful part of China while staying at the finest luxury resorts and hotels. Immerse in cultural interaction, participate in Yoga and Taichi session and enjoy first-class spa treatments. Awake your inner chef with an authentic Chinese cooking class and gain insights into Chinese culture with cultural performances.

Experience a fun shopping tour with a local guide and be connected with the locals through a uniquely authentic local host experience, exclusively offered by Tweet World Travel.



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Your Brief Itinerary

DAY 1 BEIJING ARRIVAL (D)

On your arrival in Beijing, you will be welcomed and transferred to your hotel. After a short tour briefing, our tour guide will take you out for a Welcome Dinner.

After dinner, enjoy the rest of your day at leisure.

DAY 2 BEIJING - GREAT WALL DAY TOUR (B,L)

Today, we will visit the magnificent Great Wall (Mutianyu section, and round way cable car is included). After that, you will visit the Summer Palace.

Enjoy a 75-minute signature spa treatment or massage.

DAY 3 BEIJING - GUILIN (B)

Today, you will take a short domestic flight to Guilin. On arrival, you will be welcomed and transferred to your hotel.

Enjoy a 75-minute signature spa treatment or massage.

DAY 4 GUILIN - YANGSHUO (B,L)

Today we travel to Yangshuo for Li River cruise. After 4 hours cruise enjoy a walking tour of Yangshuo.

Enjoy a 75-minute signature spa treatment or massage at your hotel.

DAY 5 YANGSHUO - COOKING CLASS (B,L)

This morning experience Meditation Practices, learn Breath Control & Sit-in Meditation. Enjoy a 75-minute signature spa treatment or massage.

After it, go to a traditional local market and buy food materials with the chef and the guide. Learn how to make local typical dishes.

DAY 6 YANGSHUO - GUILIN - CHENGDU - DUJIANGYAN (B,L,D)

Transportation from Yangshuo to Guilin Airport. On arrival in Chengdu, Private transportation from Airport to Hotel on Mt. Qingcheng.

At the hotel, enjoy a 75-minute signature spa treatment or massage.

DAY 7 DUJIANGYAN (B,L,D)

Start the morning with a Yoga class in the hidden mountain resort. After the yoga session, take cableway up to the top of Qingcheng Mountain with the majestic panoramic view.

Enjoy a vegetarian lunch at the temple. Return to hotel, enjoy Taoism Package/ Jing massage arranged by the hotel, 2 hours 30 minutes.

DAY 8 DUJIANGYAN (B,L,D)

Take the morning Tai Chi class at the resort. Later, stroll at the ancient Dujiangyan Irrigation System which is the world's earliest existing hydraulic engineering. After more than 2,200 years, it is still in use today and has been listed as a UNESCO World Heritage.

DAY 9 DUJIANGYAN (B,L,D)

Your tour is not completed without meeting the adorable pandas in Sichuan. Dujiangyan Panda Base is the first research base which aiming to pandas' rescue and disease prevention and control. Get ready to visit the lovely pandas and wander around with your guide.

DAY 10 DUJIANGYAN - CHENGDU - DEPARTURE (B)

Today, you will be transferred to the Airport (Chengdu) for your departure flight home.

GENERAL TERMS & CONDITIONS

DEFINITIONS

This Term & condition sets out how Tweet World Travel Pty. Ltd. (ACN 608 371 277) and its subsidiaries all their brands, including but not limited to Tweet World Travel, Tweet World Cruises, Worldwide River Cruises, Asia School Tours, Tweet World Tours; Asia Online Tours, Croisi Cruises (collectively referred to in this document as "Tweet World Travel", "we" "our" or "us") in these booking terms and conditions shall mean Tweet World Travel. These terms and conditions apply to bookings you make with our consultants (in-store, on our websites, over phone or by email); with your own travel agents, as well as online bookings you make on our websites. Please make sure your travel agent or our consultant advise you of our terms and conditions.

Please read the following terms and conditions carefully. You must not make any bookings unless you understand and agree with the following terms and conditions.

AGREEMENT BETWEEN USER AND TWEET WORLD TRAVEL

The services of Tweet World Travel are offered to you on the condition of your acceptance without modification of the terms, conditions, and notices contained herein. Your use of the Tweet World Travel constitutes your agreement to all such terms, conditions, and notices.

MODIFICATION OF THESE TERMS OF USE

Tweet World Travel reserves the right to change the terms, conditions, and notices under which the services of Tweet World Travel are offered, including but not limited to the charges associated with the use of the Tweet World, without notice.

BOOKING TERMS & CONDITIONS

1. BOOKING

Passenger names must be provided exactly as per passport at the time of booking. Any spelling corrections made after a deposit is paid must be sent in writing and will incur additional fees, including any ticket/voucher re-issue fees and any suppliers' re-issue fees.

After a booking is made, customers / travel agents need to send a scan copy of the travellers/passengers' passport together with a Passenger Information Form. If these required documents are not received within 3 working days, the respective booking will be void.

Tweet World Travel reserves the right to correct any errors in rates quoted/invoice or calculated, or any omissions made at any time during your booking. Any verbal quote given is an indication only of the final price and is subject to confirmation in writing. Even once payment has been paid in full but an error in price has been found, Tweet World Travel reserve the right to correct any error.

Tweet World Travel reserves the right to modify the price in case of exchange rate fluctuation while we provide a quote or make a booking for you. We continue to modify exchange rate even after your booking is made. The price is only guaranteed only when a booking is confirmed and a deposit is already paid.

Tweet World Travel's online websites, including but not limited to its online B2B Agent Portal and its websites listed below, show live availability of its tour and cruises, and the price is updated daily according to the exchange rate. The price is only guaranteed only when a booking is confirmed, and a deposit is already paid.

Tweet World Travel acts as a co-ordinator and books your holidays with one or several Third-party providers (Airlines, Cruise Company, Transfers, Third-Party Providers). Once booked with Tweet World Travel to utilise Third Party Provider service, you also agree and are bound to their terms and conditions.

1.1 Deposit

Worldwide River Cruises

You will be required to pay deposit of 30% total price after booking is confirmed. Deposit due date is specified within your invoice / booking confirmation. If the deposit is not paid by the specified due date, your booking will be cancelled. If you cancel your cruise booking at any time, an amount of \$450 per person from your deposit is non-refundable, or depends on each package's terms & conditions. Any booking valued at or less than \$1,900 must be paid in full amount after booking is made. All airfares must be paid in full at the time of booking.

Asia Tours

You will be required to pay deposit after booking confirmation:

Private Tours or Group Tours is \$500 Per Person
Large Groups (more than 15 people) / School Tours is \$700 Per Person
Short packages, shore excursion, hotel etc. is \$250 Per Person
Deposit due date is specified within your invoice / booking confirmation. If the deposit is not paid by the specified due date, your booking will be cancelled.

If you cancel your booking at any time, your deposit is non-refundable, or depends on each package's terms & conditions

Any booking valued at or less than \$1,000 must be paid in full amount after booking confirmation. Some airfares or services must be paid in full at the time of booking.

Receipt of Deposit

By sending/paid a deposit the customers/ travel agents acknowledge that the terms and conditions are fully understood, and agree to be bound by the terms, conditions and responsibilities set forth.

he customers/travel agents also acknowledge and agree that:

All persons are fit and physically able to partake unaided in their chosen activities/packages/tours /cruise etc. as outlined in the itinerary.

All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk. It is your responsibility to notify us of any dietary requests/requirements. We will do our best to meet your request/requirements, however, cannot guarantee that it can always be accommodated.

All parties understand that any medical or dietary information provided to us does NOT, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise which might affect their ability to participate in any portion of the tour or cruise

Our products DO NOT include Travel Insurance. We strongly recommend that you purchase travel insurance for your trip.

You need to provide us your Travel Insurance details upon booking, or at least before 30 days prior to your departure. If you do not have travel insurance prior to your departure, we retain the rights to refuse boarding/joining our tours or cruises. We might refund/provide travel credits for you, less any unrecoverable fees including but not liable to admin fees, visas fees, other suppliers' cancellation fees. We won't be held liable for any costs associated with this matter.

1.2 Final balance

Worldwide River Cruises

The final balance will be due 110 days before the departure date. If the outstanding payment is not received by the due date, your booking will automatically be cancelled. Then the cancellation rate will be applied. The cancellation terms are specified in your invoice/booking confirmation.

Asia Tours

Outstanding balance depends on the type of service you are undertaking:

For our tours/packages or other products, outstanding balance is due 65 days before departure. If the outstanding payment is not received by day 65, your booking will automatically be cancelled. The deposit is non-refundable. For large group tours and school tours, outstanding balance is due 90 days before departure. If the outstanding payment is not received by day 90, your booking will automatically be cancelled. The deposit is non-refundable.

2. PAYMENT

All airfares must be paid in full at the time of booking confirmation. Deposit will be due immediately or as specified in your invoice/booking confirmation. Final balance will be due before 65 days or 110 days before departure date, as specified in your invoice/booking confirmation. You can make a payment via Enett, Bank Transfer, Credit Card, Paypal

Credit Card Fee

The following Card Fees apply:

Visa Credit Card - 1.8% fee and MasterCard Credit Card - 1.76% fee applies.
American Express (Amex) - 2.8% fee applies.
Paypal - 2.6%

For late payment or urgent bookings, please notify us via email at payments@tweet-worldtravel.com.au

3. LATE OR URGENT BOOKING

Any booking made within 110 days before departure will require payment in full immediately when the booking is confirmed.

Bookings made less than 60 days prior to departure will incur a late booking fee of \$120 per person and must be paid along with the final payment at the time of booking.

4. AMENDMENTS FEES

After bookings are deposited, any amendment has to be requested in writing and incurs \$99 fee per person, plus any additional costs and administrative expenses incurred in arranging the alteration.

Alterations will be made at our discretion and may not always be possible.

5. SAFETY NET PROTECTION

5.1 Safety Net Protection

Safety Net Protection is not included in our tour/cruise packages. If you wish to purchase safety net protection, an additional fee of \$95 per person will occur. This is only valid for one-time use (claim).

Safety Net Protection enables passengers to amend their tour and/or river cruise 30 days prior to departure, to another tour/cruise on the same destination departing in the same year (once only) without incurring cancellation charges or penalties from Tweet World Travel. The new tour must be at the same cost or higher, but cannot be at lower cost than the initial tour booked. If the passengers choose the higher cost option, then the additional difference amount must be paid. However, no modifications shall be accepted less than 30 days prior to departure.

GENERAL TERMS & CONDITIONS

Safety Net Protection is payable immediately at the time of making deposit payment. Once purchased, Safety Net Protection is not refundable.

Safety Net Protection does not apply for airfares, or third-party fees and charges.

Safety Net Protection allows for amendment ONLY, not cancellation.

6. TRAVEL VOUCHER

Travel voucher will be issued and sent to customers/travel agents from 15 -30 days prior to departure. Make sure the travellers have obtained our travel voucher before travelling.

If the traveller travel without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact us or your travel agents to obtain all necessary travel documents. If our services are booked by the travel agents, it is the travel agents' responsibility to collect travel vouchers and any necessary documents and provide that to the travellers.

Please make sure you read and understand the travel vouchers, and that the travel voucher matches your booking/your customers' booking. If there is any unbooked services / mistakes, you have to contact us or your travel agents immediately to rectify. Once the traveller already embark our cruise or join our tour at the destination, we are not liable for any unbooked services / mistakes.

It is the customers/travel agents' responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occur, we won't be liable and the travellers will be deem as "no-show". The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

CANCELLATION

Please check with your travel agents / our consultant before cancelling or amending a Travel Product. In certain circumstances, some Cruise Company, Airlines or Third-Party Travel Provider may charge cancellation fees up to 100% of the Travel Product's prices as per their terms and conditions.

Tweet World Travel acts as a co-ordinator and book your holidays with one or several Third-party providers, and you are subjected to their terms and conditions specified.

For a specific tour / cruise package, a separate cancellation policy might be set out and applied to your booking.

Please see the below for our general cancellation policy.

Cancellation by customer

Before the travel date the following fees will be apply:

Tours/ Packages	Large Group Tours & School Tours (More than 15 people)
65 days or more before departure – loss of deposit	90 days or more before departure – loss of deposit
64-40 days before departure – 55%	89-79 days before departure – 65%
39-31 days before departure – 75%	78-61 days before departure – 85%
Within 30 days of departure – 100%	Within 60 days of departure – 100%
Any 'no show' – 100%	Any 'no show' – 100%

After the trip has commenced, we are unable to refund any amount for unused services due to your unwillingness, early departure, late arrival, or missed days on tours.

If your tour/package includes international/domestic flights the airlines cancellation policies will be applied.

2.2 Cancellation by Tweet World Travel

For group set departure, if the minimum number of the group is not reached, we reserve the right to cancel or vary the tour 110 days prior to departure. If this event occurs, an alternative guaranteed travel date will be offered. Should these options not be acceptable by you, Tweet World Travel will offer travel credits to be used up to 24 months less visa cost, fuel surcharge and any other cancellation fees levied by airlines and other third parties.

If a booking is cancelled or varied prior to departure due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Tweet World Travel will either change your travel arrangements as reasonably practicable to ensure your safety and invoice you for any additional costs. Tweet World Travel will offer credits to any unused part of your holiday package for future travel up to 24 months.

Force majeure events are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, epidemic, pandemic, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

During your tour, in the event of strike, bad weather, or force majeure conditions endangering the operation of the tour safely or extraordinary circumstances, Tweet World Travel may at all times and without notice, advance or delay a departure or a stopover or, if need be, change destinations, and may not be held responsible in the event of cancellation, earlier or later departure or arrival, modification or substitution. Tweet World Travel will offer credits to any unused part of your holiday package for future travel up to 24 months. Tweet World Travel will not be liable to any additional associated costs incurred to the travellers whatsoever.

Cancellation by Local Supplier or Third Party Travel Provider

Tweet World Travel acts as a coordinator and book your holiday with Third Party Travel Providers (Cruise company, airlines, local supplier, transfer service etc.) and is subjected to their particular terms and conditions.

If the Cruise Company, Airlines, Local Supplier or Third Party Travel Provider changes any part of your booking for reasons beyond its control, for example, if a Cruise Company or Third Party Travel Provider changes its schedules, overbooks, or if there are any changes in applicable surcharges, fees or taxes, we will use our reasonable endeavours to notify you.

If any such changes result in your Travel Product costing more or otherwise being materially different, then you may cancel the Travel Product. Depending on each particular suppliers' policies and terms & conditions, it may result in a monetary refund to you or travel credits to use in the future. The refund/credits will less any fees charged by us under our terms and conditions, and by the Cruise Company, airlines, local suppliers or Third party travel provider's terms and conditions that you agreed with.

Our fee may cost up to 10% of the total price that you have paid for your Travel Product to Cruise Company, Airlines, or Third Party Travel Provider.

Please check with your travel agents/ our consultant before cancelling or amending a Travel Product in these circumstances as some Cruise Company, Airlines, Local Suppliers or Third Party Travel Providers may charge cancellation fees up to 100% of the Travel Product's prices as per their terms and conditions.

RESPONSIBILITY

Tweet World Travel only acts as an agent for the Suppliers, and sell various travel related products as agent on behalf of, numerous transports, accommodation and other service providers, such as airlines, coach, rail and cruise line operators, as well as all other wholesalers.

Tweet World Travel acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, cruising, touring, sightseeing and hotel accommodation. Our obligation to you is to make travel bookings as your agent on your behalf and to arrange relevant contracts between you and travel service providers. All bookings are subject to the terms and conditions and limitations of liability imposed by each Supplier. It is important for you to obtain and read the applicable Supplier's terms and conditions as they may limit or exclude their liability to you.

Tweet World Travel does not own, manage, control or operate any transportation vehicle, any hotel or restaurant or any other supplier of services. All receipts, vouchers and tickets are issued subject to the terms and conditions specified by the Supplier and all services are subject to the laws of the country where the services are provided.

Tweet World Travel has no control over, or liability for, the services provided by third parties. We do not control the manner of the Suppliers. We disclaim and will be exempt from liability for anything to do with the supply of such Products.

All bookings are made on your behalf subject to the terms and conditions, including conditions of carriage and limitations of liability, imposed by these service providers. Your legal rights in connection with the provision of travel services are against the specific provider and, except to the extent a problem is caused by fault on our part, are not against us. Specifically, if for any reason any travel service provider is unable to provide the services for which you have contracted; your rights are against that provider and not against us.

LIABILITIES

Tweet World Travel (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, cruising, touring, sightseeing and hotel accommodation. The Company does not own, manage, control or operate any transportation vehicle, any hotel or restaurant, any ship or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided.

GENERAL TERMS & CONDITIONS

LIABILITIES

Tweet World Travel (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, cruising, touring, sightseeing and hotel accommodation. The Company does not own, manage, control or operate any transportation vehicle, any hotel or restaurant, any ship or any other supplier of services. All vouchers and tickets issued are subjected to the terms and conditions specified by the supplier and all services are subjected to the laws of the country where the services are provided.

Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of cruise/tour services by independent suppliers, cruise line operators or airlines to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the cruise/tour service provider. Tweet World Travel shall not be liable for any claim whatsoever arising from such events. We strongly urge all customers to undertake a high level of personal responsibility in order to ensure that possessions, equipment and personal documents are closely monitored and protected at all times. We also strongly advise all customers to purchase appropriate travel insurance to protect you from financial loss and personal injuries in the event of an emergency.

You acknowledge and agree that there are inherent risks involved in participating in the cruise/tour and other activities, including without limitation of possible contact with native flora/fauna, local residents, unforeseen events (force majeure) and travel in remote locations.

By making a booking, you agree to accept all risks associated with the cruise/tour and other activities. You agree to unconditionally release us from all liability, including without limitation in contract and in tort, for any cause or action, including any injury, damage, loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other events which are beyond our control, including but not limited to war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, epidemic, pandemic, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, accidents to or failure of machinery or equipment or industrial action.

If we or our service providers are affected in any way by a force majeure event, we may in our discretion vary or cancel any itinerary or arrangement in relation to the tour as we consider necessary, without incurring any liability to you.

Each service provider is responsible for the part of the cruise/tour and activities it conducts. Service providers are not our agents or employees and are not under our direct control. We therefore do not warrant the performance of any service provider. We do not accept, and you release us from, all liability for any injury, loss, damage, costs or expenses, including without limitation any property damage or personal injury, that you may suffer which arises out of any act or omission of a service provider or operator who provides services in connection with your tour. Any claim that you may have in relation to a service provider should be raised directly with that service provider.

You are responsible for any injury, loss, damage, costs or expenses arising through your own fault. You agree to indemnify us against all actions, proceedings, claims, demands, expenses and costs (including legal costs on a full indemnity basis and whether incurred by or awarded against us) as a result of, or arising in relation to, whether directly or indirectly, your participation in the tour or any act or omission by you in relation to the tour.

To the extent permitted by law, we do not accept any liability in contract, or otherwise for any injury, damage, loss (including consequential loss), delay, additional expenses or inconvenience caused directly or indirectly by the acts, omissions or default, whether negligent or otherwise, of third party providers over which we have no direct control. We do not accept any liability for any loss (including consequential loss or any associated costs) caused in case a third party provider becomes insolvent and goes out of business. Any payment already made to the third party provider in such case might be unrecoverable, and no refund will be made.

Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the Competition and Consumer Act 2010 (Cth).

AGENT RESPONSIBILITIES

It is the travel agents' responsibility to ensure that all invoice, itinerary details and documentation issued by Tweet World Travel are received and correct and that the customer is aware of amendment and cancellation conditions and other clauses in these Booking Terms & Conditions. Travel agents are also responsible to pass on Tweet World Travel's Terms & Conditions by the time clients make the booking.

After a booking is made, travel agents need to send a scan copy of the travellers/passengers' passport together with a Passenger Information Form. If these required documents are not received within 3 working days, the respective booking will be void.

Travel voucher will be issued and sent to travel agents from 15 -30 days prior to departure. Make sure the travellers have obtained our travel voucher before travelling.

If the traveller travels without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact us or your travel agents to obtain all necessary travel documents. It is the travel agents' responsibility to collect our travel vouchers and any necessary documents and provide that to the travellers.

Please make sure you read and understand the travel vouchers, and that the travel voucher matches your booking/your customers' booking. If there are any unbooked services / mistakes, you have to contact us or your travel agents immediately to rectify. Once the traveller already embarks our cruise or join our tour at the destination, we are not liable for any unbooked services / mistakes.

It is the travel agents' responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occurs, we won't be liable and the travellers will be deemed as "no-show". The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

CLIENT RESPONSIBILITIES

If your domestic and international flights are not arranged by Tweet World Travel, it is your responsibility to advise us your departure and arrival time, or any changes or delays you might encounter.

If you do not notify us in a timely manner, your arranged Airport Transfer Service is not responsible for any missed pick up in those circumstances. If you arrive on a delayed flight and miss your allocated pick up, you will need to make alternative arrangements at your own expense.

If no notification is received from you or your agent, your arranged Airport Transfer Service will pick you up as scheduled and attempt to wait for your scheduled arrival up to 2 hours. If your delay is longer than this waiting period you will have to make alternative arrangements at your own expense.

If you book our services through a travel agent, make sure you collect your travel voucher and any other necessary documentations included (e.g. visa) 7 day prior to departure. You are responsible to check all details and documents are correct for your booking.

It is the customers' responsibility to ensure that all invoice, itinerary details and documentation issued by Tweet World Travel are received and correct and that the customer is aware of amendment and cancellation conditions and other clauses in these Booking Terms & Conditions. You acknowledge that you fully understand and agree to Tweet World Travel's Terms & Conditions by the time of booking.

After a booking is made, customers need to send a scanned copy of the travellers/passengers' passport together with a Passenger Information Form. If these required documents are not received within 3 working days, the respective booking will be void.

Travel voucher will be issued and sent to the customers from 15 -30 days prior to departure. Make sure all travellers have obtained our travel voucher before travelling.

If the traveller travels without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact to obtain all necessary travel documents.

Please make sure you read and understand the travel vouchers, and that the travel voucher matches your booking. If there is any unbooked services / mistakes, you have to contact us or your travel agents immediately to rectify. Once the traveller already embarks our cruise or join our tour at the destination, we are not liable for any unbooked services / mistakes.

It is the customer's responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occurs, we won't be liable and the travellers will be deemed as "no-show". The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

PASSPORTS & VISAS

All travellers must have a valid passport for international travel and most countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. When assisting with an international travel booking, we will assume that all travellers on the booking have a valid Australian passport. It is important that you ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. It is your sole responsibility if any fines, penalties, payments or expenditures incurred as a result of such documents not satisfying the requirements of those authorities.

If your visas are included in our package and we act on your behalf to apply for the visas, all necessary documents relating to your visa application will have to be provided to us at least 30 days before your departure. If you fail to provide the necessary documents before 30 days prior to your departure, we will not be held liable for your visa application. And the visa fee included in our package is not refundable in any circumstances.

If you still require us to assist with visa application in less than 30 days before your departure date, an additional fee will be required for urgent visa processing.

GENERAL TERMS & CONDITIONS

It is the customer's/travel agent's responsibility to make sure that the travellers have the valid visas and/or correct visa type to enter the destination country they are travelling to. Travellers might need to present the visas at multiple checkpoints and may be refused to fly out of their countries, if the visa documents cannot be presented. If such event occurs, we won't be liable and the travellers will be deemed as "no-show". The respective tour/cruise booking will be cancelled with the applicable cancellation charge.

Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate for up-to-date information.

HEALTH

Please ensure that you are aware of any health requirements and recommended precautions relevant to your travel, and ensure that you carry all necessary vaccination documentation. In some cases, failure to present required vaccination documentation may deny your entry into a country. We recommend that you consult with your local doctor or health specialist before commencing your travel. General health advice for the destination you wish to visit is also available from the Department of Foreign Affairs and Trade.

The customers/travel agents also acknowledge and agree that:

All persons are fit and physically able to partake unaided in their chosen activities/packages/tours /cruise etc. as outlined in the itinerary.

All parties acknowledge the physical demands and hazards involved in the tour or cruise they will be undertaking and have chosen to participate at their own risk.

It is your responsibility to notify us of any dietary requests/requirements. We will do our best to meet your request/requirements, however, cannot guarantee that it can always be accommodated.

All parties understand that any medical or dietary information provided to us does NOT, under any circumstances, make Tweet World Travel liable if a particular condition exacerbates while on tour or cruise which might affect their ability to participate in any portion of the tour or cruise.

Our products DO NOT include Travel Insurance. We strongly recommend that you purchase travel insurance for your trip.

You need to provide us your Travel Insurance details upon booking, or at least before 30 days prior to your departure. If you do not have travel insurance prior to your departure, we retain the rights to refuse boarding/joining our tours or cruises. We might refund / provide travel credits for you, less any unrecoverable fees including but not limited to admin fees, visas fees, other suppliers' cancellation fees. We won't be held liable for any costs associated with this matter.

TRAVEL INSURANCE

Our products DO NOT include Travel Insurance. Travel insurance is not included in our tours, cruises, day tours, private tours, group tours, transfers, and any of our packages.

For your protection, we strongly recommend that you purchase comprehensive travel insurance for your travel arrangements (without limitation) that include coverage for medical expenses, loss of luggage, cruise, land content and airfare charges that may occur. We are an authorised representative of CoverMore Travel Insurance Services.

We can provide you with general information about the travel insurance options available to you. If you decline travel insurance, you will be required to sign an indemnity statement/disclaimer.

You need to provide us your Travel Insurance details upon booking, or at least before 30 days prior to your departure. If you do not have travel insurance prior to your departure, we retain the rights to refuse boarding/joining our tours or cruises. We might refund / provide travel credits for you, less any unrecoverable fees including but not limited to admin fees, visas fees, other suppliers' cancellation fees. We won't be held liable for any costs associated with this matter.

TRAVEL DOCUMENTS

Travel documents include, but are not limited to, airline tickets, visas, hotel vouchers, tour vouchers or any other document used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, no-date changeable and subject to cancellation and/or amendment fees.

Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identify holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Please review your travel documentation carefully and advise us immediately of any errors in names, dates or timings.

Travel voucher will be issued and sent to customers/travel agents from 15 -30 days prior to departure. Make sure the travellers have obtained our travel voucher before travelling.

If the travellers travel without our provided travel voucher, they might be denied embarking/joining our services. It is your responsibility to contact us or your travel agents to obtain all necessary travel documents. If our services are booked by the travel agents, it is the travel agents' responsibility to collect travel vouchers and any necessary documents and provide that to the travellers.

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PUBLICITY

When you book with Tweet World Travel, you agree that we may use images of you taken during the trip and any comments made in writing or in video by you regarding the trip, without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium we choose.

If you do not want your images to be displayed, you have to advise us in writing at the time of booking, or when you collect your travel documents.

PRIVACY

Tweet World Travel collects information about you (including health information where necessary) to process your travel arrangements, facilitate your participation in loyalty programs and conduct marketing activities and market research. If the information is not provided, we may not be able to make travel arrangements for you. We may disclose your personal information to our related companies, carriers, travel service providers, organisations which provide services to you.

For our full Privacy Policy, see link: <https://b2b.tweetworldtravel.com.au/privacy-policy>

GOVERNING LAWS

If any dispute arises between you and Tweet World Travel, the laws of Australia will apply.



TWEET WORLD TRAVEL

INFORMATION

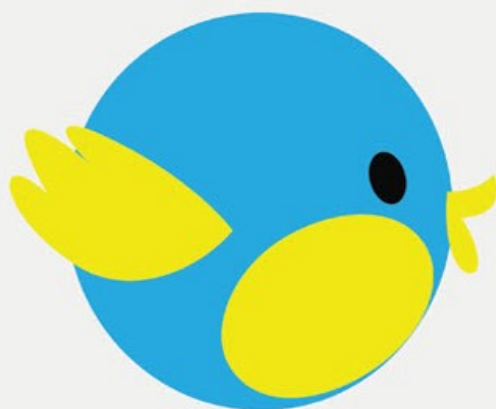
HEAD OFFICE

587 -591 Magill Road
Magill SA 5072
F: (08) 7226 1898

QUEENSLAND OFFICE

Level 9, 1 Corporate Court,
Bundall QLD 4217
F: (07) 5619 6841

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TWEET WORLD TRAVEL

For Enquiries and Reservation Call 1300 739 652

Or email us : contact@tweetworldtravel.com.au

Your Travel Agent



Tweet World Travel Pty-Ltd

ACN 608 371 277. ABN 71 608 371 277 . ATAS: A13040

